



Sexually transmitted infections: Getting results

At your clinic visit you may have had a test or a mixture of tests taken. Depending on the tests, some of the results may be ready on the day of your visit. The clinician may decide to treat you on the day depending on what information you provide, any symptoms you may have or test results.

Most results take up to one week to be ready and some test results may take a bit longer. The person who took the tests will discuss with you how you would prefer to receive your results. At present, the clinic operates a 'no news is good news' policy. This means if all your results are negative (no infections present) you will not hear from us.

If there is a positive result, the health adviser team will contact you by phone to make you aware and to organise follow up if needed. If you are not available to take the call you will be sent a text with a number to contact.

Your confidentiality is important to us. We will not give your results to anyone else.

If you tested positive for an infection

If your test was positive for any infection, you can return to the clinic for free treatment. It's important your infection is treated as soon as possible.

The health advisers can provide you with information on the infection and any emotional support if required. For further information about STIs ([link to PH website on STIs](#)).

It is likely that any recent sexual partner(s) you've had will also need to be tested and treated for the infection. Treating your partner(s) will help to reduce the spread of the infection. We understand that for some people it is difficult to speak to partners about STIs and the health advisers can help you with this.