

Appointments

Your First Appointment - you will be contacted to agree your first appointment date and time. If you fail to attend without informing us we are obliged to discharge you from our care.

Cancelling or Not Attending Appointments - please let us know if you cannot attend an agreed appointment. However, if you cancel two consecutive appointments we are obliged to discharge you from our care.

Please be aware that COVID -19 precautions are still in place in the Belfast Trust

- Wear a face covering
- Maintain 2M social distance
- Regular handwashing / hand gel
- Do not arrive early for your appointment

Please see your own dentist for all routine and urgent dental care while you are attending the School of Dentistry

Contact Details

Address

School of Dentistry
Royal Hospitals
Grosvenor Rd
Belfast BT12 6BP

Phone

New Patient Appointments Office
028 96159500

Email for interpreter or hearing impaired patients

SODAppBooking@belfasttrust.hscni.net



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School of Dentistry New Patient Information

This leaflet outlines what you can expect when you are referred to Hospital Dentistry in the School of Dentistry

Referral to Hospital Dentistry

All patients are referred to the School of Dentistry for a specialist opinion or treatment

The Dental Team

The dental team consists of a consultant, dentists in specialty training, specialty dentists, other qualified dentists, dental students, dental nurses and on occasion dental hygienists. Any member of this team may be involved in your assessment.

Medication

The dentist may be required to check your medication history on Northern Ireland Electronic Care Record but it is useful to bring the details of any medications you take to the appointment



Please allow adequate time for car parking

What will happen at your first assessment visit ?

- You will report to reception and shown to a waiting area.
- Your assessment will be under the care of a Consultant
- If you do not wish to have a student present please advise the dental nurse in charge
- Often you will be required to have an X-Ray undertaken—this takes place during your visit.
- Treatment plans are discussed with you and communicated to your own dentist. Treatments are not normally carried out at your first assessment visit.

This visit may take up approximately 1 hour to complete

What happens next?

Please ask any questions you may have with regard to your condition and the proposed treatment plan.

On some occasions your own dentist will be required to provide you with the recommended dental treatment.

Sometimes treatments are provided by **both** your own dentist and Hospital Dentistry working together on your dental treatment plan. You will be advised if this is the case.

If specialist treatment is required, you will be placed on a treatment waiting list in the School of Dentistry.

You will be discharged back to the care of your own dentist.



If you change your contact details please inform us immediately.