

# Concessions and Discounts for Carers in Northern Ireland



Information correct at January 2023

## Introduction

This booklet has been developed to inform carers of concessions and discounts that may be available to them across Belfast and Northern Ireland.

Some visitor attractions and leisure facilities offer discounts to both carers and the cared for person. You may be asked for evidence of your caring role which should be dated within the last 12 months. We recommend that you contact the venue that you wish to visit before booking to ensure that you have the necessary documentation to hand on entry.

The Belfast Trust Carer ID card (which must be re-applied for annually) may assist entry to a variety of places, as evidence of your current carer status. We recommend that you carry it with you when out and about to assist other forms of ID that might be required when booking in to visitor attractions.

 Belfast Health and Social Care Trust caring supporting improving together
<b>Carer Identification Card</b>
<b>Date:</b> Valid to 31 May 2024
<b>Name:</b>
<b>Providing essential care support</b>
<b>Confirmed by:</b> Carer Support Service, BH SCT
<b>T:</b> 028 9504 2126 <b>E:</b> <a href="mailto:CarerSuppSvc@belfasttrust.hscni.net">CarerSuppSvc@belfasttrust.hscni.net</a>

If you would like to find out more about getting a Trust Carer ID card, please contact the Carer Support Service on Tel: 028 95042126 or Email: [CarerSuppSvc@belfasttrust.hscni.net](mailto:CarerSuppSvc@belfasttrust.hscni.net)

*Any queries regarding access to a venue should be made straight to the organisation.*



## Contents list

	Page
<b>Discount Cards</b>	<b>4</b>
<b>Venues in Greater Belfast area</b>	<b>5</b>
<b>Leisure Centres</b>	<b>9</b>
<b>Venues in Co Antrim</b>	<b>12</b>
<b>Venues in Co Armagh</b>	<b>12</b>
<b>Venues in Co Down</b>	<b>13</b>
<b>Venues in Co Fermanagh</b>	<b>15</b>
<b>Venues in Co Derry/Londonderry</b>	<b>16</b>
<b>Northern Ireland wide</b>	<b>16</b>
<b>Other Venues in Ireland</b>	<b>19</b>
<b>Online Offers</b>	<b>20</b>



## Discount Cards

### Autism NI Card

Website: [www.autismni.org](http://www.autismni.org)

Carers can apply to become a member of Autism NI for £20 a year or £5 if you are in receipt of benefits. To apply, access an application form at the above website under become a member and return by post, phone or online and return to Autism NI, Donard, Knockbracken, Healthcare Park, Saintfield Road, Belfast, BT8 8BH. You will be provided with an Autism NI card which is valid for a year and can be used at various venues.



### Cinema Exhibitors' Association (CEA) Card

Tel: 0845 123 1292

Website: [www.ceacard.co.uk](http://www.ceacard.co.uk)

This card permits free access for a carer accompanying a disabled person to the cinema. The card lasts three years; costs £6.00 and has unlimited use. The person applying must be in receipt of Disability Living Allowance; Attendance Allowance; or registered blind.

For full details and application form and a list of Cinemas who accept the CEA Card, go to [www.ceacard.co.uk](http://www.ceacard.co.uk)

### Family Fund extra

Website: [www.familyfund.org.uk](http://www.familyfund.org.uk)

Family Fund is the UK's largest charity providing grants for families raising disabled or seriously ill children and young people. If you care for a disabled child or young person, Family Fund extra could make a difference to both you and your family. You will benefit from receiving discounts on thousands of products and services from leading high street retailers and organisations.



## Greater Belfast Area

### Waterfront Hall and Ulster Hall

2 Lanyon Place  
Belfast, BT1 3WH  
Tel: 028 90334400  
Email: [enquiries@waterfront.co.uk](mailto:enquiries@waterfront.co.uk)



### Essential Companion / Carer Requirements

The Waterfront Hall and Ulster Hall can provide a complimentary Essential Companion or Carer ticket if a cared for person requires continual assistance or supervision during the visit. The companion must be over 18 years of age, and be able to assist in the event of an evacuation.

To be eligible to apply for a Carer Ticket, the person applying should be in receipt of one of the following:

- Disability Living Allowance (DLA) or Attendance Allowance (AA)
- Personal Independence Payment (PIP)
- Certificate of Visual Impairment
- Disabled SmartPass / Blue Badge holder
- Employment and Support Allowance (ESA).
- Industrial Injuries Disablement Benefit (IIDB)
- Constant Attendance Allowance
- Armed Forces Compensation Scheme (Guaranteed Income Payment)
- Cred – Ability Card
- Medical Authorisation

If you require an Essential Carer / Companion ticket, submit an **Accessibility Booking Form** at [www.waterfront.co.uk](http://www.waterfront.co.uk) under heading 'About' and the team will be in contact via email. If you require any further information, you can also contact the team via:

Tel: 028 903 34455  
Email: [boxoffice@waterfront.co.uk](mailto:boxoffice@waterfront.co.uk)



## Belfast Zoological Gardens

Antrim Road  
Belfast, BT36 7PN  
Tel: 028 90776277  
Email: [Harrisonl@belfastcity.gov.uk](mailto:Harrisonl@belfastcity.gov.uk)  
Web: [Belfast Zoo \(belfastcity.gov.uk\)](http://Belfast Zoo (belfastcity.gov.uk))



### Carer's entry

Visitors paying standard admission price who require special assistance are offered free admission for one accompanying carer. To gain free carer's admission, the carer must provide proof (in the form of documentation) to show that you are in receipt of carer's allowance, a doctor's letter or other relevant paperwork. Alternatively, the visitor who needs a carer can provide evidence of requiring a carer.

## Irish Football Association

20 Windsor Avenue  
Belfast, BT9 6EG  
Tel: 028 90669458  
Email: [info@irishfa.com](mailto:info@irishfa.com)



### Application for Accessible Tickets

When a complimentary essential companion ticket is required to support a cared for person to attend an event, Accessible Tickets are available via an application form. The cared for person must be largely dependent upon a wheelchair and able to provide proof in the form of a doctors/hospital letter or prove a disability benefit, such as PIP or DLA. Please note: Blue Accessible Parking badges are not accepted.

An essential companion must be capable of supporting the needs of the accessible ticket holder throughout the fixture and in the event of an emergency and therefore the essential companion should not be a junior.

If you have any queries or wish to discuss individual requirements, please do not hesitate to contact a Disability Access Officer at: [dao@irishfa.com](mailto:dao@irishfa.com) or [tickets@irishfa.com](mailto:tickets@irishfa.com).



## SSE Arena

Customer Services  
2 Queens Quay  
Belfast, BT3 9QQ  
Tel: 028 9073 9074



### Personal Assistant Tickets

The SSE Arena offer a number of Personal Assistant tickets\* (previously known as Essential Aid tickets) **at a discount or no additional cost**. This is eligible to customers who meet the criteria and would be unable to attend an event without the support of another person, who can assist in the event of an emergency. These tickets need to be applied for via Ticketmaster's online booking, and required evidence submitted to Ticketmaster ahead of the event. \*subject to availability

### How to apply

Tickets within the wheelchair areas can be purchased online at [www.ticketmaster.ie](http://www.ticketmaster.ie) and tickets for other access requests such as for visual or hearing impaired customers can be seen by clicking the accessible symbol on the individual event page, below the title on Ticketmaster.

If purchasing a ticket for a Personal Assistant via the Ticketmaster website, you will be contacted to submit evidence of entitlement within 72 hours of purchase. (Please note, The SSE Arena, Belfast follows criteria provided by Attitude of what evidence is required).

You can also upload this information to your Ticketmaster account in advance to cover any events for the following 2 years. Please visit [www.ticketmaster.ie](http://www.ticketmaster.ie) and follow the how-to guide below to register with Ticketmaster's accessible bookers database.

## Streamvale Open Farm

38 Ballyhanwood Road  
Belfast, BT5 7SN  
Tel: 028 9048 3244  
Website: <https://streamvale.com/>



Carers entry fee £1 with proof of ID



## Titanic Belfast

1 Olympic Way  
Queen's Road  
Titanic Quarter  
Belfast, BT3 9EP  
Tel: 028 9076 6386



Carers go free.  
When booking online please choose the carer option.

## W5

2 Queens Quay  
Belfast, BT3 9QQ  
Tel: 02890 467700  
Website: [w5online.co.uk](http://w5online.co.uk)



Carers go free with ID.



## Leisure Centres

### Belfast City Council

### Better Gym - Better Gym Inclusive Membership

Better Gym Inclusive Membership provides disabled people full, anytime access to Better Gym gyms, swimming pools and fitness classes. Membership and all-inclusive disability details can be found online.

Please find below a list of Better Gyms -

- Andersonstown Leisure Centre  
Andersonstown Road  
Belfast, BT11 9BY  
Tel: 028 90625211  
Email: [andersonstown@belfastcity.gov.uk](mailto:andersonstown@belfastcity.gov.uk)
- Avoniel Leisure Centre  
Avoniel Road  
Belfast, BT5 4SF  
Tel: 028 90451564  
Email: [avoniel@belfastcity.gov.uk](mailto:avoniel@belfastcity.gov.uk)
- Ballysillan Leisure Centre  
Ballysillan Road  
Belfast, BT14 7QP  
Tel: 028 90918731  
Email: [ballysillan@belfastcity.gov.uk](mailto:ballysillan@belfastcity.gov.uk)
- Falls Leisure Centre  
15-17 Falls Road  
Belfast, BT12 4PB  
Tel: 028 90500510  
Email: [falls@belfastcity.gov.uk](mailto:falls@belfastcity.gov.uk)
- Grove Wellbeing Centre  
120 York Road  
Belfast, BT15 3HF  
Tel: 028 90726363  
Email: [grovewellbeing@belfastcity.gov.uk](mailto:grovewellbeing@belfastcity.gov.uk)



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the feel good place



- Indoor Tennis Arena and Ozone Complex  
Ormeau Embankment  
Belfast, BT6 8LT  
Tel: 028 90458024  
Email: [indoortenniscentre@belfastcity.gov.uk](mailto:indoortenniscentre@belfastcity.gov.uk)
- Loughside Recreation Centre  
Shore Road  
Belfast, BT15 3PZ  
Tel: 028 90781524  
Email: [loughside@belfastcity.gov.uk](mailto:loughside@belfastcity.gov.uk)
- Shankill Leisure Centre  
100 Shankill Road  
Belfast, BT13 2BD  
Tel: 028 90918750  
Email: [shankill@belfastcity.gov.uk](mailto:shankill@belfastcity.gov.uk)
- Olympia Leisure Centre  
Boucher Road  
Belfast, BT12 6HR  
Tel: 028 90918746  
Email: [Olympia@belfastcity.gov.uk](mailto:Olympia@belfastcity.gov.uk)
- Whiterock Leisure Centre  
Whiterock Road  
Belfast, BT12 5HQ  
Tel: 028 90233239  
Email: [whiterock@belfastcity.gov.uk](mailto:whiterock@belfastcity.gov.uk)

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the feel good place



## Regional Leisure Centres

### Lisburn & Castlereagh City Council Buddy Card Scheme

Lisburn & Castlereagh City Council offers a 'Buddy Card' which entitles the carer to gain free entry and priority queuing e.g. for swimming in the centres listed below. An application form for a Buddy Card can be obtained by completing the online application form at

[www.lisburncastlereagh.gov.uk/uploads/general/Buddy\\_Card\\_Application\\_Form\\_Oct\\_2016.pdf](http://www.lisburncastlereagh.gov.uk/uploads/general/Buddy_Card_Application_Form_Oct_2016.pdf)

### Bangor Aurora Aquatic & Leisure Complex

3 Valentine Road

Bangor, BT20 4TH

Tel: 028 9127 0271

Website: [www.bangoraurora.com](http://www.bangoraurora.com)

### Ards Leisure Centre

64-70 William St

Newtownards, BT23 4EJ

Tel: 028 9181 2837

### Down Leisure Centre

114 Market Street

Downpatrick, BT30 6LZ

Tel: 028 4461 3426

Website: <https://www.newrymournedown.org/down-leisure-centre>

### Lagan Valley Leisureplex

18 Lisburn Leisure Park

Lisburn, BT28 1LP

Tel: 028 92672121

Email: [leisureplex@lisburn.gov.uk](mailto:leisureplex@lisburn.gov.uk)



## Antrim & Newtownabbey Borough Council

### MORE Scheme

Antrim and Newtownabbey Borough Council offer carers a concessionary rate of £16 per month for all Leisure Centres across the Borough. Carers can join online by selecting the concessionary membership option, and when prompted then upload a copy of their valid carer card at the following [MORE Leisure Memberships - Antrim & Newtownabbey Borough Council \(antrimandnewtownabbey.gov.uk\)](http://antrimandnewtownabbey.gov.uk)

## Venues in Co Antrim

### Theatre at the Mill

Carrmoney Road North,  
Newtownabbey, BT36 5QA  
Tel: 0300 123 7788  
Email: [culture@antrimandnewtownabbey.gov.uk](mailto:culture@antrimandnewtownabbey.gov.uk)



If you have a disability which requires you to be accompanied, your companion may attend free of charge/at a discounted rate (subject to concessionary rates agreed with promoter). Patrons must register with the box office in advance and join up to Centrestage or fill out the access form.

Where applicable, concession rates are available to under 18's, students, unwaged, over 60's and disabled patrons. Simply select your ticket type when booking online to receive this discount or request a concession when booking with box office. A proof of status will be required when collecting concession tickets.

## Venues in Co Armagh

### Armagh Planetarium

College Hill  
Armagh, BT61 9DB  
Tel: 028 3752 3689  
Website: <https://www.armagh.space/planetarium>



Free entry for carers. To access this, present a DLA entitlement letter, carers allowance letter, letter from your doctor/therapist or Autism NI Card.



## Craigavon Civic Centre

Lakeview Road  
Craigavon, BT64 9TG  
Tel: 38312400  
Email: [Joanne.grattan@craigavon.gov.uk](mailto:Joanne.grattan@craigavon.gov.uk)



Concessions for Arts events and conference facilities.  
Free use of facilities granted to a carer where the caring responsibility does not allow the cared for person to enjoy the activity themselves. Where caring responsibilities allow the carer to participate the carer will pay the concession rate.

## Venues in Co Down

### The Ark Farm

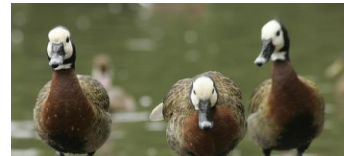
296 Bangor Road  
Conlig, BT23 7PH  
Tel: 028 9182 0445  
Website: [www.thearkopenfarm.co.uk](http://www.thearkopenfarm.co.uk)



Free entry for carers. Children under 3 are free.

### Castle Espie

78 Ballydrain Road  
BT23 6EA  
Tel: 028 9187 4146



Free entry for carers and children under 4 are free. To access free entry, contact reception and provide a DLA entitlement letter, carers allowance letter, letter from your doctor/therapist or Autism NI card. The venue is fully accessible for prams and wheelchairs.

### Down Civic Arts Centre

2-6 Irish Street  
Downpatrick, BT30 6BP  
Tel: 028 44615283  
Email: [downartscentre@downdc.gov.uk](mailto:downartscentre@downdc.gov.uk)



### Special Assistance

Down Arts Centre is wheelchair accessible. Disabled patrons can avail of a complimentary ticket for an escort if they require one. Please notify staff of any special requirements you may have when purchasing tickets.



## Down Royal Racecourse

Maze

Lisburn, BT28 5RW

Tel: 028 92621256

Email: [molly@downroyal.com](mailto:molly@downroyal.com)



Concession price tickets are available at all race meetings for the disabled person and carer. To access a concessionary ticket a letter from GP or other Doctor confirming carer status is required.

## Exploris

5c Castle Street

Portaferry, BT22 1NZ

Tel: 028 42728062

Email: [info@exploris.org.uk](mailto:info@exploris.org.uk)



Carers can access a discount when a visit is booked via telephone (028 4272 8062). Discount is applied to one carer free, to one cared for person at the standard concessionary price.

## Island Arts Centre

The Island

Lisburn, BT27 4RL

Tel: 028 92509509

Email: [information@island.lisburn.gov.uk](mailto:information@island.lisburn.gov.uk)



The Arts Centre offers a Buddycard scheme which allows free places on Arts activities for essential carers ie. Whereby the caring responsibility does not allow the cared for person to enjoy the activity themselves. Contact Island Arts Centre for further details regarding criteria.

## Montalto Estate

Spa Road

Ballynahinch, BT24 8PT

Tel: 028 9756 6100

Website: [www.montaltoestate.com](http://www.montaltoestate.com)



Carers go free with proof of ID



## Seaforde Butterfly House and Maze

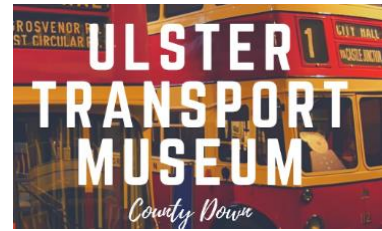
The Lodge Seaforde Demesne  
Seaforde, BT30 8PG  
Tel: 028 4481 1225  
Website: <https://www.seafordegardens.com>



This venue offers a free carers ticket. To avail, present your DLA entitlement letter, carers allowance letter, letter from your doctor/therapist or Autism NI card.

## Ulster Folk and Transport Museum

Cultra  
Holywood, BT18 0EU  
Tel: 028 90395275  
Email: [Ruth.turkington@nmni.com](mailto:Ruth.turkington@nmni.com)



Carers go free. When booking online, click the Carer option and show your Carer ID Card on entry.

## Game of Thrones Studio Tour

The Boulevard  
Banbridge, BT32 4LF  
Tel: 028 4046 4777  
Website: [www.gameofthronesstudiotour.com](http://www.gameofthronesstudiotour.com)

Carers go free with ID.

## Venues in Co Fermanagh

### Ulster American Folk Park

2 Mellon Road  
Castletown  
Omagh, BT78 5QU  
Tel: 028 8224 3292



Carers go free. When booking online choose the carer option.



## Venues in Co Derry/Londonderry

### Tower Museum

Union Hall Place  
Londonderry, BT48 6LU  
Tel: 028 7137 2411

Concessions cost £2.40 per person.

### Free Derry Corner

Fahan Street  
Londonderry, BT48 9DX  
Tel: 028 7126 7284

Concessions cost £6.00 per person.

## Northern Ireland wide

### National Trust

National Trust properties operate a policy of free entrance to the carer for anyone with a physical disability who needs support to participate in any of their activities. See individual sites for details: [enquiries@thenationaltrust.org.uk](mailto:enquiries@thenationaltrust.org.uk)

## Co. Antrim

### Giants Causeway

44 Causeway Road, Bushmills, BT57 8SU  
Tel: 028 2073 1855

### Carrick-a-rede Rope Bridge

119A Whitepark Road, Ballintoy, BT54 6LS  
Tel: 028 2076 9839

### Springhill House

20 Springhill Road, Moneymore, Magherafelt, BT45 7NQ  
Tel: 028 8674 8210



## Co Armagh

### The Argory

144 Derrycaw Road, Craigavon, BT71  
Tel: 028 87784753

### Ardress House

64 Ardress Road, Annaghmore, Portadown, BT62 1SQ  
Tel: 02887 784753  
Email: [address@nationaltrust.org.uk](mailto:address@nationaltrust.org.uk)

### Derrymore House

Bessbrook, Newry, BT35 7EF  
Tel: 028 8778 4753

## Co. Londonderry

### Mussenden Temple

107 Sea Road, Castlerock, BT51 4RP  
Tel: 028 7084 8728

## Co. Down

### Mount Stewart

Portaferry Road, Newtownards, BT22 2AD  
Tel: 028 4278 8387

### Rowallane Garden

Rowallane Garden Road, Saintfield, BT24 7LH  
Tel: 028 9751 0131

### Castle Ward

Strangford, BT30 7BA  
Tel: 028 4488 1204



## Wellbrook Beetling Mill

20 Wellbrook Road, Corkhill, Cookstown, BT80 9RY  
Tel: 028 8674 8210

## Co. Fermanagh

### Crom

Upper Lough Erne, Newtownbutler, BT92 8AJ  
Tel: 028 6773 8118  
[crom@nationaltrust.org.uk](mailto:crom@nationaltrust.org.uk)



### Florence Court

Marble Arch Road, Enniskillen, BT92 1DB  
Tel: 028 6634 8249

### Castle Coole

Dublin Road, Enniskillen, BT74 6JY  
Tel: 028 6632 2690



## Other venues in Ireland

### Dublin Zoo

Phoenix Park  
Dublin 8  
Tel: +353 1 474 8900  
Website: [www.dublinozoo.ie](http://www.dublinozoo.ie)



Dublin Zoo provides free entry for carers, reduced entry fee for disabled children and give priority queuing for children with Autism Spectrum Disorder. It is advisable to email before your visit [info@dublinozoo.ie](mailto:info@dublinozoo.ie) or present your DLA entitlement letter, carers allowance letter, letter from your doctor/therapist or Autism NI card. It is fully accessible for prams and wheelchairs. Children under 3 are free.

### Funtasia Theme/Water Parks

Funtasia Theme Park Unit  
Donore Road Industrial Estate  
Lagavooren  
Drogheda  
A92 Evh, Louth  
Tel: +353 41 989 8000  
Website: [www.funtasia.ie](http://www.funtasia.ie)



The Theme Park provides free entry for carers and gives priority queuing for children with Autism Spectrum Disorder. It is advisable to email before your visit (especially during the summer months), [partyoffice@funtasia.ie](mailto:partyoffice@funtasia.ie) or present your DLA entitlement letter, carers allowance letter, letter from your doctor/therapist or Autism NI card. Children under 3 are free.



## Tayto Park

Kilbrew Ashbourne  
A84 EA02  
Co Meath  
Tel: +353 1 835 1999  
Website: [www.taytopark.ie](http://www.taytopark.ie)



Tayto Park offers a reduced entry only rate for a child/adult with additional needs. Documentation is required in order to avail of this ticket and must be produced on arrival to admissions. It includes access to the rides & attractions subject to height/medical restrictions. If more than one carer is required, all carers may be provided with free access to the park if evidence (a headed letter or card) can be presented at the entrance till points. Once you select an Additional needs ticket, this rate includes one accompanying carer entry FOC.

## On-line offers

### Discounts for Carers

Building 3 First Floor  
Glasshouse Business Park  
Glasshouse Road  
Wigan  
WN3 6GL  
Website: [www.discountsforcarers.com](http://www.discountsforcarers.com)

discountsforcarers

Discounts for Carers promote great deals and discounts from a network of commercial partners to help members save time and money.

Apply online at [www.discountsforcarers.com](http://www.discountsforcarers.com)

