

INTERPRETER NOW

A New Free **Remote Sign Language Interpreting Service** for British Sign Language (BSL) and Irish Sign Language (ISL) users in NI and HSC Staff

- Enables access to NHS111 (Covid-19 Helpline)
- Enables communication between Deaf service users and all Health and Social Care Services (e.g. Inpatient, Outpatient and Community services)

How to Access

- Service Users must be registered at <https://interpreternow.co.uk/deaf-users>
- Staff need to download the INTERPRETER NOW app to a phone , mobile device or computer
- The app / links will have security and encryption.

Option 1 - Video Relay System

Used when a Deaf service user/ patient, the interpreter and the HSC service provider are in three different locations

To access NHS111 during the COVID-19 pandemic please visit:
www.interpreternow.co.uk/nhs111ni

To access please visit:
www.interpreternow.co.uk/hscni

Option 2 - Video Remote Interpreting

Used when a Deaf service user / patient the HSC service provider are together in the same location eg hospital ward. The interpreter is in another location and accessed online via secure video link on a screen.

To access please visit:
www.interpreternow.co.uk/hscni

n.b. Best to book in advance