



**Michael West CBE** is Senior Visiting Fellow at The King's Fund, London and Professor of Organisational Psychology at Lancaster University, Visiting Professor at University College, Dublin, and Emeritus Professor at Aston University, where he was formerly Executive Dean of Aston Business School.

He graduated from the University of Wales in 1973 and received his PhD in 1977. He has authored, edited and co-edited 20 books and has published more than 200 articles in scientific and practitioner publications on teamwork, leadership and culture, particularly in healthcare. He is a Fellow of the British Psychological Society, the American Psychological Association (APA), the APA Society for Industrial/Organisational Psychology, the Academy of Social Sciences, the International Association of Applied Psychologists and the British Academy of

He led the English Department of Health Policy Research Programme into cultures of quality and safety. He also led the NHS National Staff Survey development and initial implementation. He assisted in developing the national framework on improvement and leadership development in England (*Developing People, Improving Care - 2016*) and in Northern Ireland in developing the Collective Leadership Strategy for Health and Social Care (2017). He is supporting Health Education and Improvement Wales to develop the national health and care leadership strategy in Wales. He co-chaired with Dame Denise Coia, the two-year inquiry on behalf of the UK General Medical Council into the mental health and well-being of doctors *Caring for Doctors, Caring for Patients (2019)*. He led the review for The King's Fund (commissioned by the RCN Foundation) into the mental health and well-being of nurses and midwives across the UK, *The Courage of Compassion: Supporting Nurses and Midwives to Deliver High Quality Care (2020)*.

He was appointed a CBE in the Queen's Birthday Honours List 2020 for services to compassion and innovation in healthcare.