



Belfast Health & Social Care Trust
STAFF EXPERIENCE
Supporting healthy, productive teams

Staff Experience Survey – FAQ's

Why should I complete the survey?

We want to hear your views and understand what is good about working for the Trust and what needs improving. We want to recognise and thank staff, we want you to tell us if you have noticed one of your colleagues making a difference so we can recognise their contribution.

What will I be asked?

You will be asked questions about how you feel at work, if you find your work meaningful, if you have opportunities to improve your relationships with your work colleagues and managers, whether or not you feel supported, respected and happy in your work and if you are recognised and valued for your contributions.

How long will the survey take to complete?

The survey should take 10 to 15 minutes at the most to complete.

I can't find my Team?

We have tried to identify as many teams as possible in the Trust by using HRPTS, however, if you are unable to find your team, please use the open text box and tell us your team name.

Where will my results be stored?

The data is stored in accordance with the GDPR and the Data Protection Act 2018.

Completed surveys are returned directly to Northumbria Healthcare NHS Foundation Trust. The anonymised data from each survey are then entered into an excel spreadsheet and the data files are sent to a Staff Experience Team within the Belfast Trust where they are collated.

Will my response be kept confidential and where will my results be shared?

We want to assure you that your results will be treated with the strictest of confidence and that no respondents will be identified from their feedback. To help further protect the identity of individuals we will not be reporting data from teams or staffing groups with less than 10 responses. No information relating to an individual will be shared at a corporate or service/team level. Results will only be reported in summary form and in such a way that it will be impossible to identify an individual's response. The written comments, which you provide within your survey response, will always be anonymised before they are shared.



**Have
your say**