



Belfast Health and
Social Care Trust

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Thank You Time for Volunteers



Eileen is one of our Meet & Greet Volunteers at the Royal Main Reception.

Eileen started her role as a volunteer in one of our Day Centres on the 9th April 2019, unfortunately that had to be put on hold due to the impact of the Covid-19 pandemic. It did not stop there for Eileen, after discussions with the Volunteer Team she was happy to take on a new Meet & Greet role at the Royal Victoria Hospital. This role mainly involves showing hospital visitors to areas that are more difficult to find.

When she was asked why she became a volunteer, Eileen's reply was: "I knew I wanted to help in some way" and that, I really love connecting to the folk that come into the hospital". On receiving feedback, her comment was "I am a help to staff and people in general, which makes me aware of my role is an important part of the overall team aims especially at this time".

We spoke to Eileen how she feels after a day volunteering. "I feel very encouraged, privileged and honoured to have the opportunity to be part of this. I am placed alongside another volunteer and this has turned out to be a great friendship and we support each other really well".

When asked, on how she is coping with the pandemic, her reply was "I follow the guidelines, wear my mask, wash my hands regularly and keep my distance when accompanying anyone in the hospital".

The Volunteer Team want to say a massive...

**Thank you to Eileen for the precious
time she gives!**