

Video Consultations: An Update

Dear Colleague,

The Video Consultations Programme has continued to make good progress in the last couple of months, with focus switching to Paris booked clinics in some of the prioritised AHP service areas.

We now have a substantial number of services, clinics and clinicians who are enabled to offer Video Consultations for their Outpatient activity.

The addition of Video to the existing Outpatient offerings of Face-to-Face and Telephone has provided those enabled services with increased flexibility and is continuing to demonstrate significant benefits for our clinical staff and patients.

The Programme team has worked over the course of this year to set the base foundations for the use of Video Consultations within the Trust. An integrated booking process now exists for both PAS and Paris booked appointments and a standardised process has been implemented for the way in which Video Consultations are offered through an automated booking process.

A catalogue of communication (leaflets, posters, clinician and patient videos), training and support materials have been developed and are available for all services to avail of.

With a strong foundation now in place, it is time for the Programme to come to an end and for Video Consultations to move to Business as Usual (BAU) support.

This support will be made up of the following two elements:

- Support for existing services and clinicians enabled for Video Consultations through a [support request form](#)
- A request process for new services and clinicians who want to be enabled for Video Consultations through the following [link](#)

We would just like to take this opportunity to thank all of the clinicians and support staff within each service area for embracing these new ways of working and helping to embed Video Consultations within your respective services.

Without your time, expertise and knowledge to help guide the Programme team we wouldn't have been able to achieve what we have to date.

Kind regards,
Charlene Stoops
Director of Performance, Planning & Informatics

For more information...



belfasttrust.hscni.net/services/video-consultations/



bhsc.sharepoint.com/sites/VideoConsultations/