

Briefing for Elected Representatives

A newsletter from Belfast Health & Social Care Trust

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25 June 2021



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CANCER SUPPORT SERVICE

Monthly Ezine

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Blog

NIGHTINGALE CHALLENGE
2020 The Year of the Nurse and the Midwife



Emma Ross

With her blog Emma discusses her role as a Family Nurse Partnership Supervisor and emphasises the importance of 'Putting Compassion and Care at the Heart of All We Do'. Read Emma's blog [here](#).

STAFF EXPERIENCE SURVEY



We are committed to listening to our staff to better understand what is good about working for Belfast Trust and what needs improving. That is why we launched our staff experience survey. Ennae felt it was important to take part and recently encouraged other staff members to complete the survey. Click the video above to listen to Ennae.

"SHE RECEIVED THE HIGHEST STANDARD OF QUALITY CARE, CENTERED ROUND NOT ONLY HER NEEDS BUT THE NEEDS OF US, HER VERY ANXIOUS FAMILY."

"My sister was admitted to Regional Intensive Care Unit in 5 North after suddenly becoming critically ill. For 18 days in that newly located unit she received the highest standard of quality care, centered round not only her needs but the needs of us, her very anxious family."

"The care provided by all the different professional groupings involved was just so skilled, compassionate and at all times we could clearly see that she was an exceptional unit with the best available care. The level of communication (a core component of best care) that we experienced was simply gold standard. Such exemplary communication was multidimensional."

"We will be forever grateful to this outstanding team for the treatment and impeccable care provided it undoubtedly saved my sister's life."



Care Opinion is an independent non-profit feedback platform for Health and Social Care which will enable patients to give feedback on care and share your stories with others.

Encourage your constituents to share their stories today.

Click [here](#).



If you would like to speak to a member of the Public Liaison Team please:-

Tel: (028) 9504 5888 or Email: publicliaison@belfasttrust.hscni.net

Wash your hands regularly



Keep your distance



Wear a face covering



Download the app StopCOVID NI

