

Service **cannot** begin until a member of nursing staff is at this hatch.

Please be patient, your mealtime will begin as soon as possible.

Thank you 😊



# **Please do not open this hatch until a member of nursing staff has requested it.**

Once the hatch is opened, please take a moment for the **SAFETY PAUSE** before service can begin

1. Nurse requests hatch is opened (hatch should NOT be opened before this)
2. Introductions - nursing staff and kitchen staff
3. Check whiteboard for patients on SLT recommendations
4. Name each patient and their diet level, e.g. "Joe Bloggs on level 7 easy to chew"
5. Check required diets are available – phone main kitchen if issues.
6. Service can begin!

