

3 August 2022

## Diabetes Did Not Attends

Please provide me with (i) how many patients Did Not Attend the following; and (ii) the Did Not Attend percentage rate in the following:

1. Diabetes review clinics within secondary care
  - a. In Quarter One (April, May, June) of 2022/23, or the latest available
    - i. With a breakdown of DNAs between remote (i.e. online or phone) and face-to-face appointments
  - b. In 2021/22
    - i. With a breakdown of DNAs between remote (i.e. online or phone) and face-to-face appointments
  - c. In 2019/20

Response:

<u>DNA's</u>	FY2022/23 (Apr-Jun)	FY2021/22	FY2019/20
Face to Face	70	151	178
Virtual	82	195	12
<b>Total</b>	<b>152</b>	<b>346</b>	<b>190</b>

<u>% DNA's</u>	FY2022/23 (Apr-Jun)	FY2021/22	FY2019/20
Face to Face	11.2%	17.7%	11.9%
Virtual	8.6%	9.0%	17.5%
<b>Total</b>	<b>9.5%</b>	<b>10.5%</b>	<b>12.0%</b>

2. Diabetes review clinics within primary care
  - a. In Quarter One (April, May, June) of 2022/23, or the latest available
    - i. With a breakdown of DNAs between remote (i.e. online or phone) and face-to-face appointments
  - b. In 2021/22
    - i. With a breakdown of DNAs between remote (i.e. online or phone) and face-to-face appointments
  - c. In 2019/20

Response:

<u>DNA's</u>	FY2022/23 (Apr-Jun)	FY2021/22	FY2019/20
Face to Face	25	111	-
Virtual	33	176	-
<b>Total</b>	<b>58</b>	<b>287</b>	<b>411</b>

3 August 2022

<b>% DNA's</b>	<b>FY2022/23 (Apr-Jun)</b>	<b>FY2021/22</b>	<b>FY2019/20</b>
Face to Face	13.3%	12.5%	-
Virtual	17.0%	16.9%	-
<b>Total</b>	<b>15.2%</b>	<b>14.9%</b>	<b>27.1%</b>

- 3. Diabetes Foot Protection and Enhanced Diabetes Foot Protection clinics**
  - a. In Quarter One (April, May, June) of 2022/23, or the latest available**
  - b. In 2021/22**
  - c. In 2019/20**

**Response:**

	<b>FY2022/23 (Apr-Jun)</b>	<b>FY2021/22</b>	<b>FY2019/20</b>
DNA'S	22	77	12
% DNA'S	8.9%	10.7%	11.8%

- 4. Diabetes Eye Screening clinics**
  - a. In Quarter One (April, May, June) of 2022/23, or the latest available**
  - b. In 2021/22**
  - c. In 2019/20**

**Response:**

	<b>FY2022/23 (Apr-Jun)</b>	<b>FY2021/22</b>	<b>FY2019/20</b>
DNA'S	3959	12606	21735
% DNA'S	20.0%	21.0%	25.0%

**Footnotes:**

Source boxi, ran on 28/07/2022

Dates: 01/04/2019 - 30/06/2022

Produced by the Information Department & Ophthalmology Service