

02 March 2023

Security concerns – 342 Ormeau Road

1. How many people live there?

At full capacity there are twelve service users living at 342 Ormeau road

2. How long have people lived there?

The scheme was opened in 1997 and has been an integrated part of the local community

The service offers service user supported living placements for up to two years, or until a suitable move on accommodation is identified and available

3. How are people with mental health, dual diagnosis and complex needs risk assessed and is this on an ongoing basis?

Service users' needs and risk are assessed and monitored by the Belfast H&SC Trust Multidisciplinary Team (MDT) of health care professionals. Service users care and support needs are reviewed regularly by the Belfast H&SC Trust MDT and on an ongoing basis by staff in 342 Ormeau Road.

4. What level of skill do staff require to work there?

We have a mixed skilled staff team, including Professionally Qualified staff, alongside mental health care and support workers. All staff receive mandatory training that is applicable to the care and support needs of the schemes service users and are encouraged to avail of specialist training also.

5. What is the ratio of staff to residents?

The scheme is staffed 24 hours a day. As per the Registration Quality Improvement Authority

There is always a minimum two staff on duty supporting up to twelve service users.

6. What is the turnover rate of staff?

The scheme has a low staff turnover rate. The Manager has been in post since 2011 and Deputy Manager since 2014. The majority of support staff have been in post for several years