

1 June 2023

Microsoft Licensing and Telephony

	Info Requested	Information Held
O365 LICENSING		
A	Which Microsoft O365 do you use eg E3,E5?	* Information withheld on basis of cyber security threat
B	Do you use the NHS-shared O365 tenant?	* Information withheld on basis of cyber security threat
C (i)	Do you procure O365 licences through Microsoft Enterprise Agreement (EA) or Cloud Service Provider (CSP)?	* Information withheld on basis of cyber security threat
C (ii)	Who is your supplier?	* Information withheld on basis of cyber security threat
D	When is your licencing renewal date/anniversary for these services?	* Information withheld on basis of cyber security threat
MICROSOFT TELEPHONY		
E (i)	Do you have Microsoft Calling Plans?	* Information withheld on basis of cyber security threat
E (ii)	If so how many licences (users)	* Information withheld on basis of cyber security threat
F (i)	Do you have other forms of Microsoft Telephony such as Direct routing/Operator connect?	* Information withheld on basis of cyber security threat
F (ii)	How many licences (users)?	* Information withheld on basis of cyber security threat
F (iii)	Which supplier?	* Information withheld on basis of cyber security threat
G	When is your licencing renewal date/anniversary for these services?	* Information withheld on basis of cyber security threat

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The information requested in this FOI request is exempt from release under Section 31 and Section 43 of the Freedom of Information Act 2000.

These are both qualified exemptions and so a Public Interest Test was carried out to decide if the information should be released or not. Having weighed up the factors for and against release, it was decided to withhold this information because the disclosure of such information would:

- a) Leave Belfast Trust, patients, clients & staff more vulnerable to crime (Section 31);
- b) Pose a significant threat to the integrity & operation of the digital systems on which the day-to-day business of the Trust relies (Section 43).

Section 31 – Law Enforcement Section

Section 31(1)(a) states that information is exempt if its disclosure is likely to prejudice the prevention or detection of crime. ICO guidance states that this can be used to protect information on a public authority's systems which would make it more vulnerable to crime. It can be used by a public authority that has no law enforcement function:

- To protect the work of one that does
- To withhold information that would make anyone, including the public authority itself, more vulnerable to crime

Section 43 – Commercial Interests

Section 43(2) states that information is exempt if its disclosure would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). Disclosure of the requested information would leave the Belfast Trusts digital infrastructure at significant risk of cyber security attack. This would compromise the Belfast Trusts ability to provide Health & Care Services and carry on business-as usual should the digital systems be compromised.