

6 December 2023

## Telecare Analogue to Digital Switchover

- 1. The name of the lead officer responsible for the Telecare analogue to digital switchover, their email address, and phone number.**

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- 2. The number of Telecare recipients.**

The number of clients at end of October 2023: 337

- 3. An approximate percentage of completion to switching over from analogue to digital telecare boxes.**

Number of clients using digital hubs: 182 – 54%  
Number of clients using analogue hubs: 155 – 46%

- 4. The name of the supplier of the Telecare alarm receiving centre software that is utilised.**

Supplier of ARC software: Tunstall Healthcare UK Ltd