

18 January 2024

## Translation and Interpretation Services

Please include the following information for the following years: 2020/21, 2021/22, 2022/23:

- **Trust's overall spending on Translation and Interpreting Services**

	20/21	21/22	22/23
Translation	£45,871.22	£60,986.82	£78,456.14
Interpreting – Telephone	£77,949.79	£89,447.01	£101,782.66

- **Total translators employed by the Trust**
- **The hourly pay for in-house interpreters**
- **What languages do they cover**
- **Total number of in-person/face to face interpreting sessions booked (break down by language and clinical area)**
- **How many appointments or procedures have had to be rescheduled/cancelled due to lack of an interpreter**

Belfast Trust does not have in-house interpreters. The Northern Ireland Health and Social Care Interpreting Service is managed by Business Services Organisation on behalf of the region, they provide in-person interpreting. The Strategic Planning and Performance Group (SPPG) fund both telephone and face to face interpreting. The spending on telephone interpreting is recouped from SPPG and in-person interpreting is paid directly by SPPG. Below is the spend that SPPG have paid on behalf of Belfast Health and Social Care Trust for in person interpreting activities.

	20/21	21/22	22/23
Interpreting – In Person	£630,452.51	£1,062,843.35	£1,433,931.83

Please direct any queries regarding pay, languages, number of bookings and cancellations to Business Services Organisation (BSO). BSO have their own dedicated FOI team who will be able to assist you with your request, they can be contacted at [Foi.bso@hscni.net](mailto:Foi.bso@hscni.net).