

26 February 2024

Telecom Contracts

Ref	Request	Information
Contract 1 - Telephony/Voice Services (Analogue, ISDN VOIP, SIP, Cloud)		
1	Telephony/Voice Services Provider- Please can you provide me with the name of the supplier for each contract.	* Information withheld on basis of cyber security threat
2	Telephony/Voice Services Spend – Please can you provide me with the annual spend	Total ICT spend for 2022/23: £12,359,000
3	Telephony/Voice Services - Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers	* Information withheld on basis of cyber security threat
4	Telephony/Voice Services - Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.	* Information withheld on basis of cyber security threat
5	Telephony/Voice Services - Type of Lines - Please can you split the type of lines and users per each supplier? PSTN, Analogue, SIP, ISDN, VOIP, Cloud	* Information withheld on basis of cyber security threat
6	Telephony/Voice Services Number of Lines / Channels / SIP Trunks/ Cloud based users- Please can you split the number of lines per each supplier? SIP trunks/connections, PSTN, Analogue, ISDN	* Information withheld on basis of cyber security threat

26 February 2024

Contract 2 - Incoming and Outgoing of call services.		
7	Minutes/Landline Provider-Supplier's name (NOT Mobiles) if there is no information available, please can you provide further insight into why?	* Information withheld on basis of cyber security threat
8	Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract.	* Information withheld on basis of cyber security threat
9	Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable. If SIP services, please provide me with the cost of services per month.	Total ICT spend for 2022/23: £12,359,000
10	Minute's Landlines Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.	* Information withheld on basis of cyber security threat
11	Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.	* Information withheld on basis of cyber security threat
Contract 3 - The organisation's broadband provider.		
12	Broadband Provider- Supplier's name if there is not information available, please can you provide further insight into why?	* Information withheld on basis of cyber security threat
13	Broadband expiry I Date- please provide day, month, and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the	* Information withheld on basis of cyber security threat

26 February 2024

	expiry dates up into however many suppliers	
14	Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.	Total ICT spend for 2022/23: £12,359,000
Contract 4 - Contracts relating to Wide Area Network [WAN] services, this could also include HSCN network services.		
15	WAN Provider- please provide me with the main supplier(s) if there is no information available, please can you provide further insight into why?	* Information withheld on basis of cyber security threat
16	WAN Contract expiry Date- please provide day, month, and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the expiry dates up into however many suppliers	* Information withheld on basis of cyber security threat
17	Contract Description: Please can you provide me with a brief description for each contract	* Information withheld on basis of cyber security threat
18	The number of sites: Please state the number of sites the WAN covers. Approx. will do.	* Information withheld on basis of cyber security threat
19	WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.	Total ICT spend for 2022/23: £12,359,000
20	For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.	* Information withheld on basis of cyber security threat
21	Internal Contact: please can you send me their full contact details including contact	Christy Donnelly Christy.donnelly@belfasttrust.hscni.net 028 90329241

26 February 2024

	number and email and job title for all the contracts above.	
--	--	--

Some of the information requested in this FOI request is exempt from release under section 31, Section 38 and Section 43 of the Freedom of Information act 2000.

Section 31 - Law Enforcement Section

Law Enforcement Section 31(1)(a) states that information is exempt if its disclosure is likely to prejudice the prevention or detection of crime.

ICO guidance states that this can be used to protect information on a public authority’s systems which would make it more vulnerable to crime.

It can be used by a public authority that has no law enforcement function:

- To protect the work of one that does
- To withhold information that would make anyone, including the public authority itself, more vulnerable to crime

Section 38 – Health and Safety

Health and Safety states that information is exempt if its disclosure could lead to the physical or mental harm of, or endanger the safety of, individuals. Disclosure of the requested information would leave the Belfast Trusts digital infrastructure at significant risk of cyber security attack.

A cyber-security attack may lead to the placing of sensitive health & social care information into the public domain and, as such, the Trust believes there is a link between the risk of endangerment for data subjects and the disclosure of the requested information.

There would likely be a substantial detrimental effect on the physical or mental health of patients, clients, staff or their families should the requested information be released.

Section 43 – Commercial Interests

Section 43(2) states that information is exempt if its disclosure would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

Disclosure of the requested information would leave the Belfast Trusts digital infrastructure at significant risk of cyber security attack.

This would compromise the Belfast Trusts ability to provide Health & Care Services and carry on business-as usual should the digital systems be compromised.