

ACOPS QUALITY IMPROVEMENT PLAN
for
CARE HOME PLACEMENTS, REVIEW and SUPPORT

This Quality Improvement Plan is informed by:

Home Truths - COPNI 2018 (Ref: COPNI)

Review of Records - Dunmurry Manor Resident 2019 (Ref:DMR)

Care Management Audit 2019 (Ref: [REDACTED])

1	[REDACTED] DMR	A review of care management procedures is required and standardisation should be implemented across all Divisions to achieve compliance with Care Management Circular	A task and finish group has been established to review and implement updated Care Management Procedures	Tracy Reid
2	[REDACTED] DMR	A review of current practices in relation to multi-disciplinary assessment supporting admissions to and transitions across care	Review of professional practices and proforma in relation to multi - disciplinary assessment for care home placements and transitions of care to ensure compliance with Care Management Circular	Tracy Reid / [REDACTED]
3	DMR [REDACTED]	A review of information sharing arrangements across hospital interfaces, between care homes, trusts and MDT including the reporting of pressure damage	Review and clarification of information sharing arrangements: -hospital to care home when discharging from hospital -transitions between care homes -outlying care homes to trusts - trust to trust -MDT and Key worker -Exiting Statutory Residential Homes	[REDACTED]

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4	DMR [REDACTED]	Establish an annual audit to seek assurances on compliance with care management standards	Agreement of annual audit cycle to seek assurance on care management circular compliance Establish Database to monitor compliance with review standards whilst working to identify an alternative IT solution	[REDACTED]
5	[REDACTED] DMR	Ensure consistent utilisation of PARIS to record key information	Agree consistent recording standards across professional groups and divisions	Tracy Reid
6	[REDACTED] [REDACTED]	Review current information in relation to care home admissions and transitions	Review Care Home Booklet to improve accessibility, strengthen complaints narrative and raising quality of care issues. Involve service users and care home providers Review Trust Internet information	Tracy Reid
7	[REDACTED] DMR	Ensure that staff undertaking the care management function receive appropriate training in the care managements standards to undertake role	Establish a mandatory training plan for all relevant staff to include: Care Management Standards Care admissions and transitions Finance Raising Quality of Care Issues Office of Care and Protection Understanding Nursing Care in Care Home settings	Tracy Reid
8	[REDACTED]	All staff in care settings, commissioners of care, social care workers, and regulators must receive training on the	Undertake a benchmarking exercise of learning opportunities with NISCC, the Corporate Equality Team and the Centre for Clinical Education.	[REDACTED] Tracy Reid/

		implications of human rights for their work.	Trust to continue to provide stand alone courses on Human Rights and integrate knowledge and reflection on Human Rights within other relevant courses. All Trust Safeguarding programmes have been updated to reflect the learning outlined in the Home Truths Report The Trust will explore whether the development of the 'Open Badge' in the NISCC Learning Zone can support staff development.	Professional Leads
9	DMR	All Trust staff working with residents in care homes should have access to training on the deteriorating person, to include pressure damage	Identify training content and delivery method for: Community Social Work/ Care Management Trust Residential Staff Independent Residential Homes Agree training plan	Divisional Social Worker, Service Manager CREST/ MHSOP
10	DMR	Establish an annual audit of professional assessment documentation	Divisional Team to agree an annual audit of assurance in relation to quality of professional assessments, care planning and review across the MDT Establish audit process	Professional Leads/ Divisional Governance Team
11	DMR	Undertake audit of assessment and care planning of nursing patients with pressure damage in Hospital and Community setting	Develop and carry out sample audits in DN and Hospital setting	Nursing Professional Leads

12	DMR	Pressure damage in Residential Homes should prompt a DATEX report and prompt further investigation	Develop a system with Independent and Statutory Residential Homes to identify and report pressure damage	Service Manager CREST/ [REDACTED]
13	DMR	Ensure standardisation and assurance of Adult Safeguarding reports	Review current Adult Safeguarding Report Format and timescales and develop assurance systems	Service Manager Adult Safeguarding
14	[REDACTED]	Policies and procedures relating to the care of older people should identify how they meet the duty to be compatible with the European Convention on Human Rights.		[REDACTED]
15	[REDACTED]	HSC Trusts, as commissioners of care in the independent sector, should assure themselves that care being commissioned for their population is safe and effective and that there are systems to monitor this through the accepted contract between both parties	The Service Area is to implement a range of Key Performance Indicators's	Service Manager CREST

16		Those who commission care should assure themselves that they contract with organisations which have strong governance and accountability frameworks in place. Record keeping should be subject to rigorous and regular audit.		Contracts Dept	
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