

08 July 2024

Agency and Direct Engagement

Under the provision of the Freedom of Information Act 2000 please can you answer the following questions relating to the workforce/staffing system(s) you currently use?

AGENCY

- 1. Do you have an in-house temporary staffing team to manage your agency OR is this outsourced to a company? (In-house/Outsourced)**

We only have an in-house 'Temporary staffing Team' for Nursing, which is managed through the Nurse Bank office.

All other agency is engaged directly by the line manager and our contracted agencies.

This also means that we would not be able to provide the number of hours filled through Agency shifts for the period outlined for any profession other than Nursing.

To undertake this exercise would necessitate a manual interrogation of data which would involve a significant number of hours. This would exceed the costs limit specified in the FOI act.

We estimate that compliance with this element of the request for information would exceed the appropriate costs limit. Under Section 12 of the Freedom of Information 2000, the limit has been specified as £450 and represents the estimated cost of one or more persons spending 18 hours in determining whether we hold the information, locating, retrieving and extracting this information.

Medical	No
Nursing and HCAs	In-house
AHPs and HSS	No
Admin and Clerical	No

- 2. If outsourced, what is the name of the company?**
- 3. If outsourced, what was the start date for the contract with this provider?**
- 4. If outsourced, what is the expiry date for the contract with this provider?**

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Not applicable to all of the above

5. In total, how many Agency shift hours were worked in 2023? (most recent 12 month period)

Medical	Unavailable
Nursing and HCAs	1,549,400
AHPs and HSS	Unavailable
Admin and Clerical	Unavailable

- 6. Do you use agency technology (VMS (vendor management system)) to manage the cascading of vacancies to one or more agencies?
- 7. If the response was YES to question 6, what is the name of your VMS technology?
- 8. What was the contract start date for the provider you currently use?
- 9. What is the contract expiry date for the provider you currently use?

Not applicable to all of the above

DIRECT ENGAGEMENT

1. Do you undertake direct engagement (DE) arrangements to make savings on VAT on agency workers?

Medical	No
Nursing and HCAs	No
AHPs and HSS	No
Admin and Clerical	No

- 2. What is the name of your DE provider / technology?
- 3. What is the contract expiry date for the provider / technology that you currently use for direct engagement?

Not applicable to all of the above