

23 September 2024

Home Care Staff and Sickness

Number of In-house hours of service provided by Trust Home Care

Financial Year	Hours
April 2021 – March 2022	431052
April 2022 – March 2023	404547
April 2023 – March 2024	376821

Headcount of Home Care Workers

Financial Year	Home Care Worker Headcount
April 2021 – March 2022	700
April 2022 – March 2023	665
April 2023 – March 2024	626

Average hours worked per carer

We are able to provide the average hours contracted per carer. It would take over 18 hours to check time sheets to get the average hours worked. Under Section 12 of the Freedom of Information 2000, the limit has been specified as £450 and represents the estimated cost of one or more persons spending 18 hours in determining whether we hold the information, locating, retrieving and extracting this information.

Year	Average contracted hours
March 22	25 hours
March 23	25 hours
March 24	25 hours

How many sickness days relate to staff who were off for three days or less

Financial Year	Days
April 2021 – March 2022	190
April 2022 – March 2023	228
April 2023 – March 2024	227

23 September 2024

Percentage of staff who have taken sick leave in those years

Financial Year	Percentage
April 2021 – March 2022	62%
April 2022 – March 2023	70%
April 2023 – March 2024	79%

Percentage of hours relating to long term sickness absence

Financial Year	Percentage
April 2021 – March 2022	14.83%
April 2022 – March 2023	15.50%
April 2023 – March 2024	17.63%

Cost of sickness absence

Financial Year	Cost
April 2021 – March 2022	£4,010,460
April 2022 – March 2023	£3,517,378
April 2023 – March 2024	£3,495,756