



Water Safety Usage Group
Nursing & User Experience -Support Services
Environmental Cleanliness & Catering Services

September 2023

Report Provided by:	██████████ Support Services Manager, Environmental Cleanliness
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Assurance that cleaning and flushing protocols being adhered to in the designated Augmented Care Units

- Wash hand stations in the listed Augmented Care Units within the BHSCT are cleaned using the 4-cloth method.
- The Augmented Care list of Tier 1 and Tier 2 locations has been forwarded on the PCSS teams page as a reminder to the management teams.
- All wash hand stations in all other facilities are cleaned using the agreed 2 cloth cleaning regime.
- All water outlets are flushed for 2 minutes prior to cleaning in line with the current protocol in place.
- Regular, consistent cleaning is carried out in line with well-established work schedules to ensure that Support Services are compliant with cleaning standards and flushing protocols.
- Cleaning standards continue to be monitored through audit, supervisors observational monitoring and verification of cleaning practices. These processes are all documented and available for inspection.

Staff Training and Procedures

- Staff who work in the Augmented Care locations in all areas across the BHSCT have received induction training, which demonstrates the correct cleaning techniques in line with the agreed cleaning protocols in relation to flushing, sink cleaning, shower cleaning, baths, sluice sinks, sluice hoppers and ice machines. Training records are kept locally and are available for inspecting.
- Refresher training in the cleaning of clinical wash hand stations carried out on all employees.
- Staff working in augmented care areas are observed on a weekly basis carrying out 4 cloth sink cleaning. This is then documented and a record kept by the supervisor who has carried out the observation.
- The updated water safety presentation for PCSS rollout continues for the training package will continue incorporating cleaning and catering teams. All staff working within Augmented Care settings have completed the water safety training.
- All staff reminded of the IPC memo dated 2021 to report any slow draining outlets to their supervisory team for reporting via estates.
- Declutter Program to take place on 9th October to 13th October 2023 in the Acute Hospitals followed by a chlorine clean of very high and high risk areas from Monday 16th

to Friday 20th October 2023. Posters have been shared with Karen Devenney and to be circulated to areas.

Documentation

- Flushing records are documented and available for inspection in Augmented Care Units Trust Wide.
- Water Safety training records are maintained and update from within the EC team on an excel spreadsheet.