

3 February 2025

Community Mental Health Team at Woodstock Lodge

My request is regarding Community Mental Health Team based in Woodstock Lodge.

1. How many key workers are based in this team?

There are 14 keyworkers in total.

2. What staff (role/job title) are involved in patients care and how many at each role?

Community Psychiatric Nurses: 10
Social Workers: 4

3. What services/support are offered to service users?

This is dependent on the assessed need of the service user and includes monitoring of mental state, psychologically informed interventions, carers assessments, psychoeducation, prescription and administration of medication

4. From point of referral from GP, how long is the waiting time to be assessed and then from assessment to first appointment with key worker?

This is dependent on information contained in the referral, presenting issue at assessment and associated risk, all of which will inform the timeframe for appointment.

5. What are the top 5 most common presenting concerns/mental illnesses?

The most common presenting issues would include psychotic illness, anxiety, depression, complex personality disorder and bipolar affective disorder.

6. How many complaints have been received relating to this service since January 2024?

14