Belfast Health and Social Care Trust
caring supporting improving together

FOI/33606

17 June 2025

NHS App Bookings

Can you please provide the following information under the Freedom of information act;

NHS App

1. What was the total number of patient appointments facilitated via the NHS app for the trust during the past year?

Belfast Trust do not use the App.

2. Considering the above, what is the total number of outpatient appointments booked by the trust for the previous year

Fiscal Year	Hospital	Total
FY2023/2024	Belfast City Hospital	197345
	Cancer Centre - BCH	32394
	Children's Hospital	68279
	Mater Hospital	12400
	Musgrave Park Hospital	28541
	Royal Maternity Hospital	54362
	Royal Victoria Hospital	393220
	School Of Dentistry	30831
Grand Total		**817372**

Note:-

These figures were sourced from Business Objects to include the following outcome:

Attended; DNA; Appointments booked but with no outcome recorded

3. What are the specific patient cohorts/clinical services that utilise NHS App bookings

Belfast Trust do not use the App.