

25 July 2025

Cost of Missed Appointments

Total cost to the health trust on missed hospital appointments for the years 2021, 2022, 2023, 2024.

The Northern Ireland average marginal cost of new and review outpatient appointments over the period requested is £198. This figure however is provided as a guide, and it should be noted that it would be inappropriate and misleading to simply use the average cost quoted to extrapolate a total cost for missed appointments. It is not simple to ascertain actual financial loss occurring due to missed appointments.