Belfast Health and Social Care Trust

caring supporting improving together

16 July 2025

Learning Management Systems

1. Current Learning Management System (LMS)

a. What Learning Management System (LMS) or e-learning platform(s) does your organisation currently use?

LearnHSCNI

b. If Totara or Moodle is in use, please confirm which version is currently implemented.

Not applicable

c. What is the LMS primarily used for (e.g. internal staff development, compliance training, onboarding, external learner access, apprenticeship delivery)?

Compliance training

2. Contract and Provider Details

a. Who is your current LMS support, hosting, or implementation provider?

Civica

b. What is the value of your LMS-related contract per annum?

Unknown, Contract not held by Belfast Health and Social Care Trust (BHSCT). This is held by BSO.

c. What is the contract start and end date (including any optional extension periods)?

Unknown, Contract not held by BHSCT. This is held by BSO.

d. Please confirm if the LMS is hosted on-premise, via a private cloud, or through a SaaS model.

SaaS model

3. Procurement and Decision-Making

a. What is the name and role of the person responsible for the learning platform and/or digital learning strategy?

Jennifer Taggart, Service Manager for People and Organisational Development – Human Resources.

b. What is the name and role of the commercial contact responsible for LMS procurement or renewals?

None, Contract not held within BHSCT

4. Planned Changes or Reviews

a. Are there any plans to review or replace your LMS in the next 12–24 months?

Yes, replace

b. Are there any scheduled or anticipated procurement events or tenders related to learning, compliance, or workforce development systems?

No

5. Integration and Strategic Use

a. Is your LMS currently integrated with other internal systems (e.g. HRIS, payroll, CRM)?

No

b. Are there strategic goals linked to digital learning, compliance reporting, or learner engagement which the LMS is expected to support?

Yes, the LMS supports Belfast Trust's strategic aim to build a digitally enabled, skilled and supported workforce. It contributes to digital learning, compliance reporting and learner engagement, in line with the Trust's Corporate Plan and wider digital transformation priorities, including the Encompass rollout.