

Risk & Governance

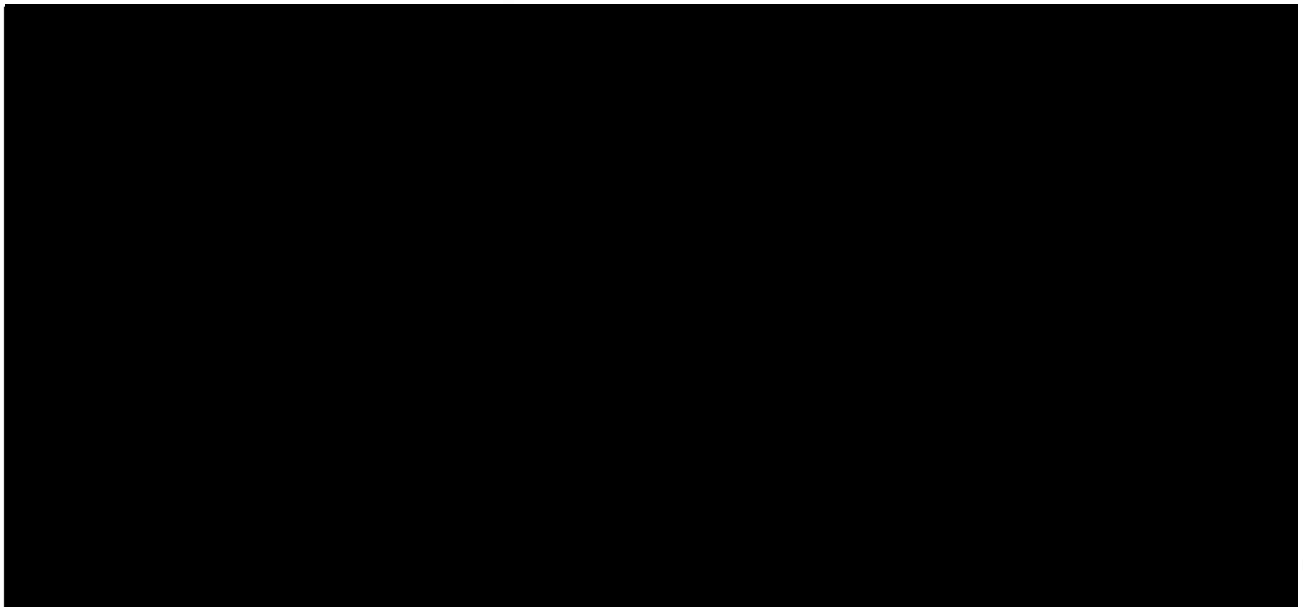
Amalgamated Assurance Report

July 2024

Incorporating:

[Trust Incident & SAI Annual Report:](#)

Q1 April 2024 – June 2024



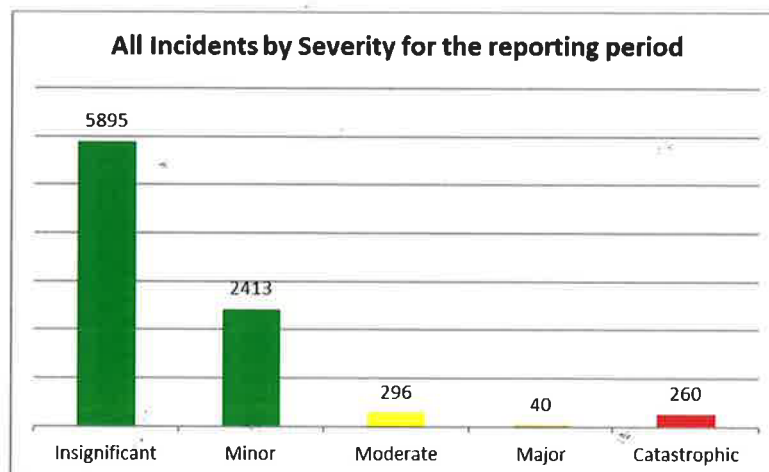
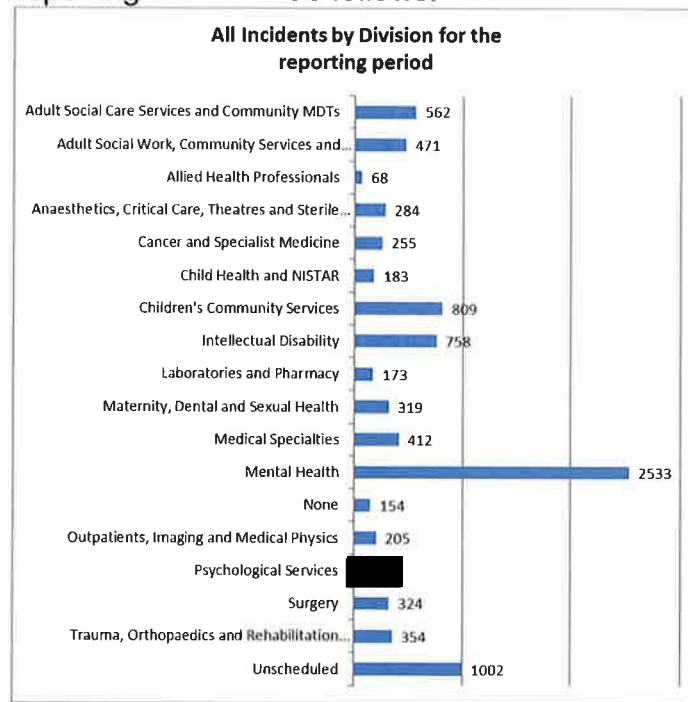
Incident & SAI high level summary report for reporting period 01 April 2024 to 30 June 2024 (as at 02 July 2024*)

Incidents

Note: *Due to proximity to report being run and end of previous quarter, incident numbers will increase for this reporting period.

- Total *approved incidents (excluding Independent Sector) = **8,904**
(For this reporting period there were also 3,142 incidents reported by ISP)
- **Decrease of 26%** from the same period in the previous year (12,084 incidents)

For this quarter incident reporting has been as follows:

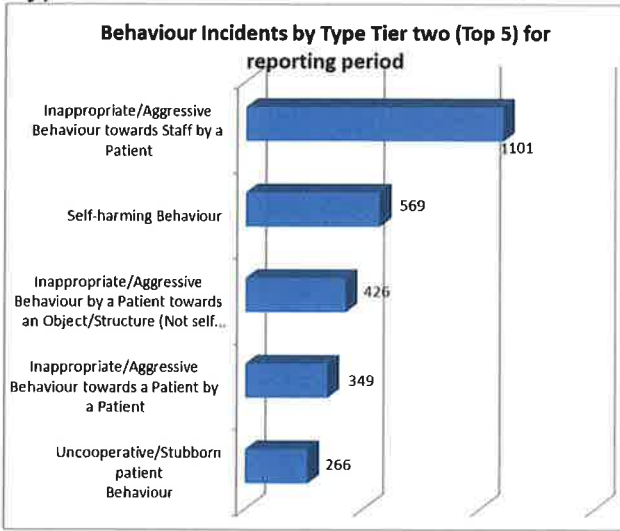


For this reporting period, **226 out of the 260 Catastrophic incidents were reported under Adult Emergency Departments**. Of these, 220 were coded as Type Tier One 'Service Disruptions (environment, infrastructure, human resources)'.

Incident Type Tier One (top two)

Behaviour = 3474. Currently **39%** (For same period last year the percentage was 49%)
Accidents/Falls = 1178. Currently **13%** (For same period last year the percentage was 11%)
 These are the same top two seen the previous quarter and year.

Type Tier two behaviour breakdown.



In addition to the top 5 outlined, there were 26 incidents of *'Inappropriate/Aggressive Behaviour towards a Patient by Staff'*.

- Where the investigation is still ongoing at time of this report being generated, these incidents are shared with Directorate teams for their information, triangulation with their existing information and confirmation on action taken.

There were also 12 incidents of *'Inappropriate/Aggressive Behaviour towards Staff by Staff'*.

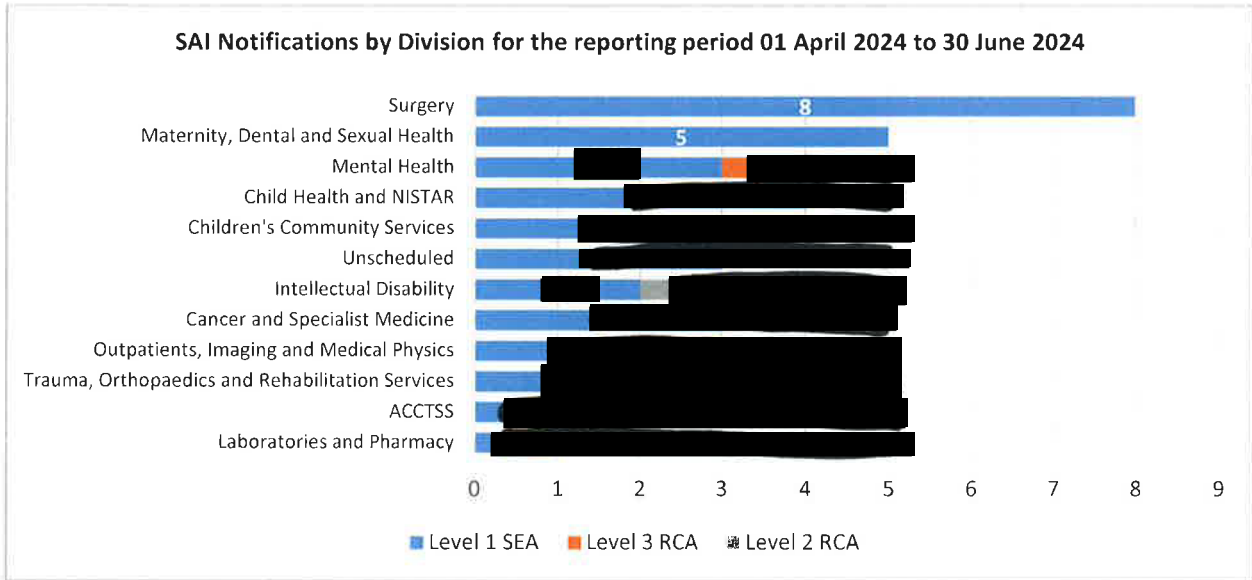
- These are shared with HR Department on a quarterly basis. HR has confirmed this information is shared via the Director with HR Co-Directors with a request to follow-up with relevant Business Partners in order that they can support the service area if required.

During June 2024 Encompass Go Live occurred. Prior to going live Datix was updated with additional fields to allow Incident reporters to record any incidents felt to have been directly linked to the Encompass system / implementation. **At time of this report being run for the month of June 2024 there were 209 incidents reported as being related to encompass/Epic.** (161 of these are approved). This incident information is also shared with the Trust Digital Safety team for review. **Initially during the first month of implementation of Encompass the Trust has seen an overall reduction in incident reporting (currently ~25 % in incidents approved) to the same period the previous year.** At this stage it is too early to identify any specific trends and associated rationale for this change, but will continue to be monitored. It is scheduled for further discussion at the next Trust Digital Safety Committee scheduled for mid July. Further more detailed analysis of the incident category and location showing the largest fluctuations planned.

Total incidents reported in June 2024 = 3296 (2645 are approved)
 Total incidents reported in June 2023 = 4396

Serious Adverse Incidents (SAIs)

For this quarter there were 39 SAI Notifications submitted to SPPG.



Of these 39 SAI Notifications, [redacted] were Never Events**:

(**Note: Never Events are seen as serious incidents that are wholly preventable as guidance or safety recommendations that provide strong systemic protective barriers are already available at a national level and should have been implemented by all healthcare providers. Details of what is deemed to be a never event is found in HSC(SQSD) 4/22)

Division	Never Event Criteria	Immediate Learning
ACCTSS	[redacted]	[redacted]
MDS	[redacted]	[redacted]

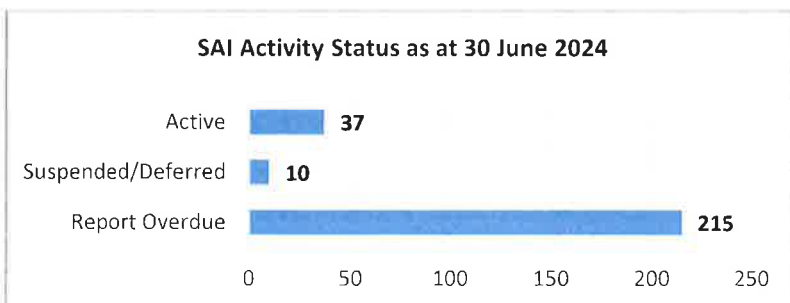
It was noted in the last quarter there had been [redacted] never events reported as SAIs in relation to retained swabs. (As there has been 7 retained swab never events within BHSCT over the last three years, [redacted] of which have occurred within Maternity further work is underway to identify any additional learning required to reduce the risk of reoccurrence. This is being also monitored via the Trust SAIG).

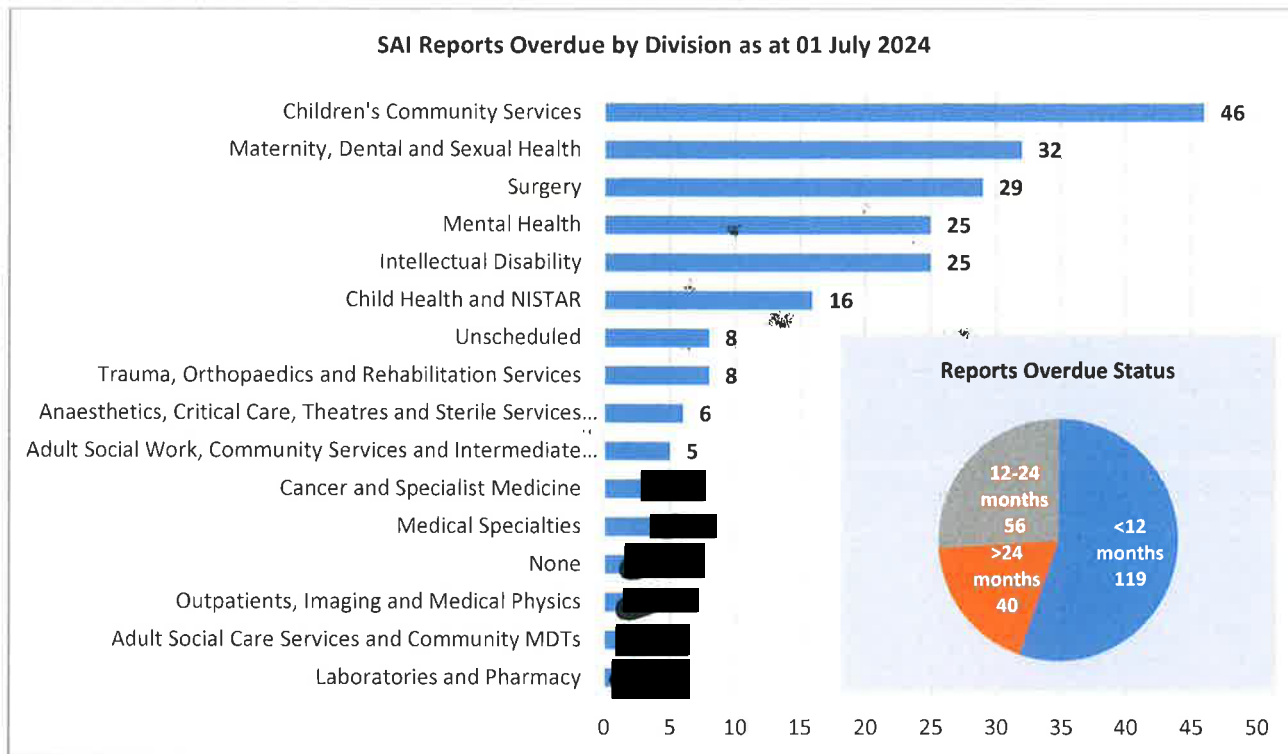
SAI Activity Status

For this quarter 42 SAI reports were submitted to SPPG.

As at 30 June, 215 SAI Reports are overdue.

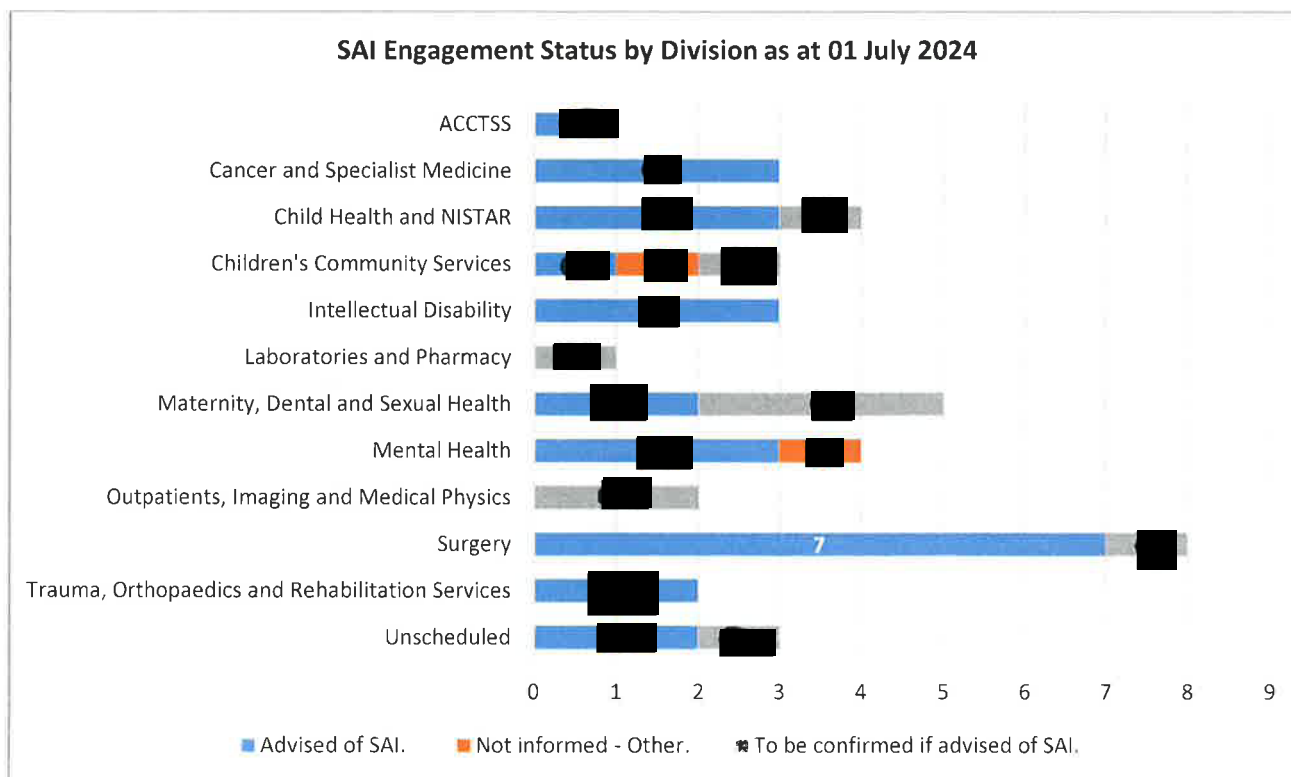
(At the end of the previous quarter 31 March, this had been 227 SAI reviews outstanding)





SAI data continues to be updated on a monthly basis and shared with Directors as part of the established QMS arrangements and along with the Weekly Governance report to the Trust Safety Huddle members. Meetings to discuss SAI data has been set up and completed with Divisional Senior Leadership Teams. Further meetings are in the process of being set up by Co Director for Risk & Governance to discuss latest data. The Trust continue to have bi-monthly Performance meetings with SPPG to discuss current arrangements.

SAI Engagement Status



For this quarter the following formal learning was issued by the Trust:

- Shared Learning Letters re Incidents
- 5 Shared Learning Letters re SAIs
- Safety Messages of the Week (SMOTW)

In relation to Assurance processes the Trust Weekly Governance call continues to occur and new Incident & SAI information confirmed as being shared appropriately as well as any important learning. The Trust SAI Group continues to meet regularly with the last formal meeting occurring on the 21 May 2024.

SAI Redesign Update

Work is underway across the Region around the issue of new guidance to replace the existing SAI Guidance. Estimated date of issue of this new guidance is Spring 2025. During this quarter BHSCT assisted the Region in testing a potential alternative review process – ‘After Action Review’. Comments have been submitted and initial findings presented back to Regional representatives. (As part of the current testing, the Trust are looking at piloting the presentation of findings back to the relevant Senior Leadership team immediately after completion of the AAR to try and enhance approval times).