

5 August 2025

Prices Paid for Homecare Services

We ask you to provide the information described below, including the prices paid to independent and voluntary sector Homecare Providers for the provision of regulated Homecare services delivered to people aged 65 years and over in their own home during the seven-day Reference Period which includes Monday 14 April 2025.

Your attention is drawn to the definitions and interpretation described in sections 2 and 3.

The information requested is:

- (a) The lowest rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.**

£21.35 per hour which is the current regional domiciliary care rate

- (b) The highest rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.**

£27.64 - this hourly rate is paid for specialist Home Care for 2 service users as per their individual assessed need

- (c) The average (“arithmetic mean”) rate per hour paid to all Homecare Providers for all Homecare services purchased during the Reference Period, expressed in pounds and pence per hour.**

Average of £21.54 per hour

- (d) The total hours of Homecare purchased from all Homecare Providers during the Reference Period (i.e. any period of seven consecutive days which includes Monday 14 April 2025).**

Total domiciliary care hours purchased from providers for Older People Services during the reference period was 36,202 hours

- (e) The total hours of Homecare purchased from all Homecare Providers during a seven-day period which includes Monday 15 April 2024 (i.e. the figure which provides a like-for-like comparison with item (d), above, for the previous year).**

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Total domiciliary care hours purchased from providers for Older People Services during the 7 day period including 15 April 2024 was 34,428

(f) Your organisation’s total spend on Homecare services purchased from all Homecare Providers during the Reference Period.

Total spend on domiciliary care purchased from providers during the reference period was £779,946

(g) The total number of Homecare Providers that delivered the total hours of Homecare purchased during the Reference Period (as specified in item (d), above).

24 Providers

(h) The total number of people aged 65 years and over that received Homecare services from Homecare Providers during the Reference Period.

2924 service users

(i) A brief description of the type of contracts you currently hold with Homecare Providers (i.e. whether they are block contracts, lead provider contracts, framework contracts, spot contracts, etc.).

Service contracts i.e. payment is based on volume of service delivered
 Block contracts i.e. providers are paid a fixed amount for agreed volumes of service of a period of time.

Questions (a)-(i) refer to Homecare services. Questions (j) and (k) refer to Direct Payments.

(j) The 2025-26 rate per hour for a Direct Payment, expressed in pounds and pence per hour. If you have more than one Direct Payment rate per hour, please select the rate paid to a recipient to employ a personal assistant (PA). If you have more than one Direct Payment PA rate per hour, please provide all such rates.

Hourly rate - £16.88

(k) The total number of adults in receipt of a Direct Payment as of: (I) 1 April 2024 and (II) 1 April 2025 (or dates as close to these as possible).

	31 March 2024	31 March 2025
Adults in receipt of direct payments	199	218

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