

20 August 2025

Bank or Agency Management Services

Writing to submit a Freedom of Information (FOIA) request under the 20-day response requirement, to inquire whether your organisation intends to come to market for bank or agency management services in the next 12 months. Specifically, I would appreciate information on:

- 1. Whether the Trust plans to tender for these services in the near future.**
- 2. The scope of services expected to be included in the upcoming tender.**
- 3. The key point of contact within the Trust responsible for this area.**

The Procurement and Logistics Service (PaLS) of the Business Services Organisation (BSO), is responsible for managing the procurement of the Agency Worker Frameworks, on behalf of the Health and Social Care (HSC) Trusts in Northern Ireland.

It is PaLS responsibility to put in place frameworks that will meet the needs of the client organisations, i.e. the HSC Trusts. Regional contracts are managed external to the organisation by BSO. BSO manage this for all groups of staff and will be able to advise of the end dates of each of the contracts.

Belfast Health and Social Care Trust are currently in contract for digital rostering services, inclusive of a technology platform for Bank staff management. Future procurement options, including potential tendering, are under consideration. The scope of service includes workforce rostering functionality and associated support.

The information requested in Questions 1 to 3 above, is exempt under Section 21 - Information accessible to applicant by other means. To obtain the information the request should be redirected to PaLS who can be contacted at: Foi.bso@hscni.net