

28 August 2025

Citizen Engagement Platform

The information that we require, under the Freedom of Information Act, is as follows:

- 1. Do you use a Citizen Engagement platform?**
- 2. If so, what tools do you use?**
- 3. How much do you spend annually on a Citizen Engagement tool?**
- 4. Which month & year does your contract with your supplier end?**

Belfast Trust uses Citizen Space, which is the Northern Ireland Civil Service recommended online consultation and survey tool.

This tool is available for Belfast Health and Social Care Trust to use for online surveys, consultations and data gathering.

There is no cost to Belfast Trust. Citizen Space is paid for centrally by the Department of Finance and currently it services all core Departments and some Arm's Length Bodies, including Health and Social Care Northern Ireland.

Questions in regard to spend and contract should, therefore, be redirected to the Department of Finance.

The Department of Finance can be contacted at Email: foi@finance-ni.gov.uk