

06 November 2025

Appointment with an ENT Consultant

We write to make a request for information pursuant to the Freedom of Information Act 2000. In particular, we would be grateful if you would confirm the following: -

1. The waiting time for an appointment with an ENT Consultant, if referred by a GP on a routine basis in November 2021.

There is no straightforward response to this as the nature of the referral can depend on how long a patient would wait eg: a Pool routine patient would be seen much sooner than a case specific routine referral (Rhinology) for example. On average the estimated wait time would be 3+ years for a routine ENT appointment.

Referral Source Description	<9wks	>9wks - <18wks	>18wks - <26wks	>26wks - <52wks	>1-2 years	>2-3 years	3+ years
GP ROUTINE	227	186	138	448	717	1390	303

2. The waiting time for an appointment with an ENT Consultant, if referred by a GP on an urgent basis in November 2021.

It has been consistently less than 3 months for an urgent ENT appointment for a number of years.

Referral Source Description	<9wks	>9wks - <18wks	>18wks - <26wks	>26wks - <52wks	>1-2 years	>2-3 years	3+ years
GP URGENT	117	45	37	82	144	358	85

3. The waiting time for an appointment with an ENT Consultant, if referred by a GP on a red flag basis in November 2021.

Our target is 14 days, we consistently meet this target with a variance of approx. +/- 5 days either side depending on time of the year/cancelled clinics/bank holidays etc.

Referral Source Description	<9wks	>9wks - <18wks	>18wks - <26wks	>26wks - <52wks	>1-2 years	>2-3 years	3+ years
GP SUSPECT CANCER RED FLAG	36	<5	<5	<5	<5	10	<5