

20 November 2025

Loading patient info on the patient My-Care app

Encompass/My-Care

A full list of which departments currently can't load any patient documents or appointments on to the patient My-Care app?

This information would not be held by BH SCT, this would fall under the remit of the Regional Encompass Team at the Department of Health. If you could redirect your request to eunice.heelham@hscni.net .