

11 December 2025

Outsourced Radiology Reporting

We are researching the amount spent by NHS organisations on outsourced radiology reporting. Please answer the following questions.

1. How much was spent by the authority on outsourced radiology reporting in the following two periods:

- the financial year 2024/25

£1,729,277.51

- the six months from 1st April 2025 to 30th September 2025

£1,121,779.12

2. For each of these periods, please state the amount spent with each of the following suppliers

- Ever light Radiology

* Information withheld on basis of cybersecurity threat

- Four Ways

* Information withheld on basis of cybersecurity threat

- Medica

* Information withheld on basis of cybersecurity threat

- Telemedicine Clinic (TMC)

* Information withheld on basis of cybersecurity threat

- Dulwich Medical Centre

* Information withheld on basis of cybersecurity threat

- Hexarad

* Information withheld on basis of cybersecurity threat

- Other (please provide the name or names)

* Information withheld on basis of cybersecurity threat

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3. Has the authority formally tendered these services within the past 5 years?

*Information withheld on basis of cybersecurity threat

4. If the answer to 3 is yes, please provide the following information

- When was the tender awarded

*Information withheld on basis of cybersecurity threat

- Was it awarded to a single supplier, and if so which

*Information withheld on basis of cybersecurity threat

- What is the duration of the contract, with optional extension periods

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- Was the contract split into lots, for example non urgent routine reporting, and urgent out of hours reporting

*Information withheld on basis of cybersecurity threat.

5. Which suppliers of radiology reporting services currently have bi-directional access to the authority's patient record systems to allow access to patient records and input of radiology reports.

*Information withheld on basis of cybersecurity

6. Does the risk of cyber attack as a result of providing the access described in 5 appear on the trust risk register and what level of risk rating is it given

*The risk of cyber attack is captured on the Trusts Risk Register, but current risk rating is withheld on the basis of cyber security.

7. Is the trust able to split the spend stated in response to question 1 into: urgent reporting (such as the Medica Nighthawk service for A&E patients); and routine backlog reporting. If so, please provide this split

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** We would not be able to provide the information requested concerning costs, e.g. capital purchase and maintenance costs, as this information is exempt from release under Section 43 of the Freedom of Information Act 2002 – Commercial Interests.

Section 43 is a qualified exemption. That is, it is subject to the Public Interest Test (PIT), which is set out in Section 2 of the Freedom of Information Act.

The Public Interest Test has been completed and the outcome is to maintain the exemption and withhold from release the information regarding costs.**