

16 February 2026

Adult GIS Monthly Activity Data

Under the Freedom of Information Act 2000, I request the following information relating to your adult gender identity service(s).

1. Monthly activity data (earliest records held to latest available)

For each calendar month from the earliest date for which records are held up to the most recent complete month, please provide:

- The number of referrals received

Please see Excel template attached

- The number of first (initial) assessment appointments offered

To undertake this exercise would involve a manual trawl of records. This would exceed the costs limit specified in the FOI act.

We estimate that compliance with this element of the request for information would exceed the appropriate costs limit. Under Section 12 of the Freedom of Information 2000, the limit has been specified as £450 and represents the estimated cost of one or more persons spending 18 hours in determining whether we hold the information, locating, retrieving and extracting this information.

- The number of first (initial) assessment appointments completed

Please see Excel template attached

- The total number of patients discharged

Please see Excel template attached

Please note:

Due to low numbers of <5 would reduce numbers to discoverable limits, we consider that individuals could be identified and disclosure of this information would breach the first data protection principle, which relates to the fair and lawful processing of personal data. Therefore, we have concluded that this information is exempt from disclosure under FOI Act Section 40(2) Personal Information relating to a third party, of the FOI Act.

If the above data is held in a tabular format internally, I would prefer it provided in the same or similar tabular form.

2. Current waiting list snapshot (most recent month available)

1186 @ 31/12/25

16 February 2026

As of the most recent reporting date available, please provide:

- The total number of people currently waiting for a first appointment

1186 @ 31/12/25

- The referral month and year of the patients currently being offered first appointments

We are currently unable to provide this data because the new system cannot currently link the waiting list and referral modules.

- The number of patients recorded as “Did Not Attend” (DNA) for first or second appointments in the most recent complete month.

Dec – 25	
DNA’s	0
Review DNSA’s	2

3. Clarifications and scope

- This request relates only to adult gender identity services operated by your organisation**
- If any part of this request exceeds the appropriate cost limit, please provide the remaining information that can be supplied within the limit**
- If definitions differ (e.g. “offered” vs “completed”), please include any explanatory notes you hold**

4. Format

I am happy to receive the information in CSV, Excel, or similar electronic format.