

20 February 2026

Mortuary Collection Pure Cremations

I am writing to make a request for all the information to which I am entitled under the Freedom of Information Act 2002. Please may you provide me with the following:

- 1. Please state how many deceased were collected by Pure Cremations in the 2025 calendar year from your mortuary site(s)?**

None

- 2. Does your hospital trust mortuary service have any rules on how quickly bodies must be collected by funeral directors? If so, please state on how many occasions in the 2025 calendar year Pure Cremations exceeded this.**

No rules but work with stakeholders.

- 3. What were the ten longest delays in these collections in the calendar year 2025 (in days)?**

Not applicable.

- 4. Have you made any written complaints from your head of mortuary services to Pure Cremations? If so, can you provide a copy of these complaints?**

None