

08 April 2026

Teleradiology/outsourced radiology reporting - Belfast Health & Social Care

I would be most grateful if you would provide me, under the Freedom of Information Act, details regarding the Trusts outsourced teleradiology reporting. Please could you provide the following details:

Please confirm the following information for each Teleradiology provider the Trust holds a contract with

	Supplier 1	Supplier 2	Supplier 3	Supplier 4
Supplier Name	Medica Reporting Ltd			
Contract Start Date	01/07/2021			
Contract End Date	30/06/2026 (inc. extensions)			
Is there an option to extend the contract? And what are these options?	Yes, starting with a two-year contract that includes the option of 12-month extensions, allowing for a total duration of up to 5 years.			
Framework contracted via, or, direct agreement?	Framework agreement via North of England CPC			
Does the contract feature exclusivity or minimum committed volume?	No			
Total expenditure of exams reporting between 1 st October 2025 and 1 st January 2026	£535,073.87			
Is the reporting provider meeting their contracted Turnaround Times	Yes			
What is the provider's discrepancy rate for emergency exams requiring a 1-hour turnaround time	October 2025: 6.06% November			

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reported between 1 st October 2025 and 1 st January 2026	2025: 2.27%			
	December 2025: 0%			

Please confirm the following information on the Trusts current Radiology reporting status

Does the Trust currently have a reporting backlog for Oncology exams? .If yes, what is the volume of exams?	No
Does the Trust currently have a reporting backlog for Xray examinations? If yes, what is the volume of exams?	No
Does the Trust currently have a reporting backlog for cross-sectional (CT or MRI) examinations? If yes, what is the volume of exams?	As of March 31st, we presently have a backlog of 63 CT/MRI examinations.