

14 April 2026

Neurology Recall

1. **Copies of any Litigation Management Protocol, framework, or internal governance document specifically established for the handling of Neurology Recall claims.**

There is no single formal documented Litigation Management Protocol, structured case handling framework, or recall-specific litigation governance document of the type described used by BSO Legal Services (DLS) in relation to Neurology Recall claims.

2. **Copies of any Memorandum of Understanding, agreement, or formal arrangement between the Trust and:**
 - **Department of Health (NI),**
 - **Directorate of Legal Services (BSO),**
 - **or external legal firms**

Relating to the management or coordination of Neurology Recall litigation.

Timeframe: 1 January 2018 to present.

For clarity, this request applies regardless of document title and includes any governance, briefing, or formal instruction that sets out how Neurology Recall claims are to be managed, coordinated, or valued.

If no such documents exist, please confirm this explicitly.

There is no Memorandum of Understanding or formalised agreement of the type described between BSO Legal Services (DLS) and the Department of Health (NI), Belfast Health and Social Care Trust or any other public authority relating to the coordinated handling of Neurology Recall litigation.

Notwithstanding the above, an operational approach to the handling of Neurology Recall claims was implemented by DLS. This included the establishment of a dedicated team and the use of streamlined processes to support the progression of such claims. Information describing this approach is publicly available through materials published by the Department of Health, to which BSO Legal Services (DLS) contributed.

These materials can be accessed through the Department of Health website and include:

- Neurology Recall Claims Process Flowchart
- Neurology Recall Compensation Frequently Asked Questions (FAQs)
- Supporting patient information materials (including explanatory flyer and glossary)

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These documents set out the process and approach to the progression of Neurology Recall claims, including the streamlined handling arrangements referenced above.