

22 March 2026

## **Liaison Care/Liaison Group**

**1. When did the trust begin to use the services of Liaison Care/Liaison Group?**

The Belfast Trust signed an agreement with Liaison Care on 3 October 2025. The Trust committed to a small initial pilot which commenced on 22 January 2026

**2. What financial arrangement does the trust have with Liaison Care/Liaison Group?**

The requested information is deemed commercially sensitive, and we are withholding this under Section 43(2) of the Freedom of Information (FOI) Act – Commercial interests. Disclosure of this information would prejudice the commercial interests of both the external provider and Belfast Trust.

This is a Qualified Exemption and is therefore subject to a Public Interest Test (PIT). I can confirm that we have now carried out a PIT and the outcome is to maintain the exemption and withhold the information from release.

**3. Is the financial arrangement the same as other NHS trusts, who give a 33% cut to the company for the savings it makes to the trust?**

As above, the requested information is deemed commercially sensitive, and we are withholding this under Section 43(2) of the Freedom of Information (FOI) Act – Commercial interests.

**4. If not, does the trust pay a fee, or another percentage of the savings made to the company?**

As above

**5. To date, how much money has the trust paid to Liaison Care/Liaison Group?**

No money has been paid to Liaison Care to date.

**6. How much in savings/efficiencies/cost-cutting/financial reductions has the trust made in partnership with Liaison Care/Liaison Group?**

Work only commenced in January 2026 and the Trust has no finalised outcomes to report at this time.

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7. **How many of the trust's patients/service users/clients have been reviewed/assessed by Liaison Care/Liaison Group?**

35

8. **What is the breakdown of where exactly those savings have been made, including any care packages/residential places/other services withdrawn or scaled down?**

As per Point 6.

9. **What oversight has the trust had in reviews/other interactions conducted by Liaison Care/Liaison Group?**

Belfast Trust had full oversight of work undertaken with weekly governance in place with Liaison Care and included heads of service from the relevant programmes of care.

10. **How many of these reviews/other interactions have trust staff attended while they've been conducted?**

Belfast Trust staff attended 20 reviews.

11. **What communication was there with providers of care and recipients of care?**

All Registered Managers of care homes received Belfast Trust correspondence advising of pending review prior to scheduled appointment.

12. **How many complaints has the trust received in relation to the work carried out by Liaison Care/Liaison Group for the trust?**

Belfast Trust have received no formal written complaints.

13. **Did the Trust communicate with the DoH, SPPG, RQIA and Social Care Collaborative Reform Board in the purpose and process for engaging Liaison Care/Liaison Group?**

No. Belfast Trust are not always required to engage with DOH, SPPG, RQIA and social care collaborative when independent reviews of cases are required.

14. **What is the trust's future planned relationship/contract with this company?**

Belfast Trust is reviewing the current situation and would be keen to complete the pilot work already commenced.

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- 15. Did the trust appoint Liaison Care/Liaison Group through the public procurement process, if not, which process was used?**

This agreement was made under the provisions of an existing regional framework agreement.

- 16. If the public procurement process was used, was this done by the trust in isolation, or in conjunction with any other trust(s)?**

N/A