

29 May 2026

## Trust's Infrastructure, including Aspects of Hardware and Printing

Q1. Please provide contract details for your hardware device supply and lifecycle arrangements.	Supplier Name	Product / Service Name	Contract End Date / Expiry	Annual Spend 2025/26 (£)	Contract Length (Years)	Framework Used (e.g. G-Cloud, CCS)	No. of Units / Licences / Devices
Desktop PCs							
Laptops							
Device-as-a-Service (DaaS) / managed device contract							
Definition: Includes contracts for the purchase, leasing, refresh, or Device-as-a-Service (DaaS) supply of desktop PCs and laptop computers.							
Smartphones							
Tablets							
Other mobile devices (please specify)							
Definition: Includes smartphones and tablets purchased, leased, or provided under a managed device agreement.							

Q2. Please provide contract details for your Mobile Device Management (MDM) or Unified Endpoint Management (UEM) platform.	Supplier Name	Product / Service Name	Contract End Date / Expiry	Annual Spend 2025/26 (£)	Contract Length (Years)	Framework Used (e.g. G-Cloud, CCS)	No. of Units / Licences

29 May 2026

							/ Devices
<b>MDM / UEM platform</b>							
<b>Definition: MDM/UEM is software used to manage, secure, and monitor endpoints including smartphones, tablets, laptops, and PCs — e.g. Microsoft Intune, VMware Workspace ONE, Jamf.</b>							

<b>Q3. Please provide contract details for your collaboration and productivity platforms.</b>	<b>Supplier Name</b>	<b>Product / Service Name</b>	<b>Contract End Date / Expiry</b>	<b>Annual Spend 2025/26 (£)</b>	<b>Contract Length (Years)</b>	<b>Framework Used (e.g. G-Cloud, CCS)</b>	<b>No. of Units / Licences / Devices</b>
<b>Microsoft 365 / Google Workspace (productivity suite)</b>							
<b>Microsoft Teams (if contracted separately)</b>							
<b>Other messaging platforms in operational use (e.g. WhatsApp Business, Signal, Pando, Accurx — please specify)</b>							
<b>Definition: Includes enterprise productivity suites (e.g. Microsoft 365, Google Workspace) and any separately contracted messaging or communication applications used operationally.</b>							

29 May 2026

Q4. Please provide contract details for your printing arrangements.	Supplier Name	Product / Service Name	Contract End Date / Expiry	Annual Spend 2025/26 (£)	Contract Length (Years)	Framework Used (e.g. G-Cloud, CCS)	No. of Units / Licences / Devices
Standard printers							
Multi-Function Devices (MFDs)							
Managed Print Service (MPS)							
3D printers (if applicable)							

Q5. Please provide contract details for your IT service desk and helpdesk tooling.	Supplier Name	Product / Service Name	Contract End Date / Expiry	Annual Spend 2025/26 (£)	Contract Length (Years)	Framework Used (e.g. G-Cloud, CCS)	No. of Units / Licences / Devices
ITSM / helpdesk platform							
Definition: Includes IT Service Management (ITSM) platforms used to manage helpdesk and service desk operations — e.g. ServiceNow, Ivanti, Freshservice, Jira Service Management.							

Q6. Does your trust use Robotic Process Automation (RPA) or IT automation / orchestration tools? If yes, please provide contract details.	Supplier Name	Product / Service Name	Contract End Date / Expiry	Annual Spend 2025/26 (£)	Contract Length (Years)	Framework Used (e.g. G-Cloud, CCS)	No. of Units / Licences / Devices
RPA platform							

29 May 2026

<b>IT automation / orchestration tool</b>							
<b>Definition: RPA software automates repetitive, rule-based administrative tasks by replicating human interactions with digital systems — e.g. UiPath, Blue Prism, Automation Anywhere. IT orchestration tools include Ansible, Puppet, and Microsoft Azure Automation.</b>							

<b>Q7. How many people are currently employed in your trust's IT department (full-time equivalents)?</b>	
<b>Is your trust's IT function primarily insourced, outsourced to a third party, or a hybrid arrangement? (Insourced / Outsourced / Hybrid — please specify lead provider if outsourced or hybrid)</b>	

We are unable to provide the requested information as this has been withheld under section 31 (1) (a) (Prevention and Detection of Crime), section 38 (Health and Safety) and section 43 (Commercial Interests) of the Freedom of Information Act (2000). Disclosing the withheld information when healthcare is a prime target for cybercriminals particularly via supply chain compromise and ransomware, exposes operational details that could be used to compromise core digital infrastructure and systems, mapping out access management, supplier relationships and contract expiries which are actionable intelligence for cyber attackers.

This information when combined with other available information, contributes to an exploitable understanding of device, scale, utilisation and supplier relationships within a high-risk healthcare environment.

A single aggregated annual total spend figure for Digital Services is disclosed to support transparency. Disclosure of system-level or control-specific spend would reveal relative investment priorities and potential defensive strengths or weaknesses that could be exploited. We are able to confirm that the annual spend for Digital Services for 2025/2026 £21,199,014.