

22 July 2026

Complex Lives programme in Belfast.

Please provide:

1. Programme establishment and design documents

The project initiation document, business case, service specification, evaluation framework, or any equivalent formal documents that set out the original:

- **aims and objectives of Complex Lives**
- **target population and eligibility criteria**
- **intended scale and capacity**
- **proposed staffing model**
- **partner organisations and governance arrangements**
- **expected outcomes, performance measures, or key performance indicators (KPIs)**

2. Updates or changes to the programme

Any subsequent documents that update, review, or revise:

- **programme aims**
- **service model**
- **expected outcomes**
- **governance arrangements**
- **delivery approach**

3. Governance and oversight

Any reports, papers, or briefings submitted to senior management, boards, steering groups, or partnership groups that describe:

- **the purpose of Complex Lives**
- **expected impact**
- **performance monitoring arrangements**
- **accountability structures**

I am requesting existing recorded information only and do not require new analysis to be created.

If any part of this request is likely to exceed the appropriate cost limit, please provide the information that can be supplied within the limit and advise how the remainder of the request could be refined or narrowed.

If any information is not held, please confirm this explicitly.

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Belfast Health and Social Care Trust does not hold the information requested, as it was not involved in the establishment of the Complex Lives Programme.

Under Section 1(1)(a) of the Freedom of Information Act 2000, we can confirm that the requested information is not held by Belfast Trust.

Belfast City Council manages the programme and may hold information relevant to your request. You may wish to contact them directly under the Freedom of Information Act.

Email: foi@belfastcity.gov.uk

Phone: 028 9032 0202

Address: Legal and Civic Services Department, Belfast City Hall, Belfast, BT1 5GS

Website: [Belfast City Council Freedom of Information requests](#)