

31 July 2026

Children's Outpatients and Children's Phlebotomy

1. Outpatient Areas

a. How many children come through your outpatient areas in a week?

The average is 861 over 52 weeks

Note: this information is based on data from the most recent 52 week period available and includes New & Review Outpatient Attendances.

b. How many areas does outpatients consists of (as in locations)?

Four areas across three locations.

c. What is your staffing model...breakdown of nurses, HCA's, CSW's etc?

The staffing model currently used is below.

Medical/Surgical/ Specialities Outpatients	
1 WTE	Band 7 Sister/Manager
1 WTE	Band 6 Deputy Sister
4.5 WTE	Band 5 Staff Nurses
9.13 WTE	Band 3 and Band 2 Health Care assistants

Orthopaedic Outpatients	
0.8 WTE	Band 7 Sister/Manager
1.0 WTE	Band 6 Deputy Sister
3.5 WTE	Band 5 Staff Nurses
1.58 WTE	Band 3 Health Care Assistants

d. What are the opening times of the outpatient department?

Outpatient clinics run from 08:45 to 16:45 Monday to Friday.

Fracture clinics / Orthopaedic run from 08:00 to 17:30 Monday to Friday.

e. Do you have written staff to patient ratios?

No

31 July 2026

f. Is there a maximum number of patients that are deemed as safe to be seen in anyone day in an outpatient space?

Under Section 1 of the Freedom of Information Act, Belfast Trust can confirm it does not hold information specifying an overarching maximum number of patients deemed safe to be seen in an outpatient space on any given day. Capacity is managed through individual clinic templates.

2. Paediatric Phlebotomy

a. Do you have your own children's service within outpatients

Paediatric phlebotomy is provided within the outpatient department, this includes requests from consultants/GP/Community Paediatrics (walk in service).

b. If so, how many patients (on average) do you bleed a day?

From the clinics (on average) 40 a day.

From walk in service (on average) 5 per day.

c. How many phlebotomists do you have working each day?

Currently the one WTE phlebotomist post is vacant, recruitment process is active with interviews ongoing.

I am requesting this information from all of the specialist children's hospitals within the CHA.