

Theme	Objective	Year 1 Actions	Year 2 Actions	Year 3 Actions
Cultural Awareness & Competency	Improve service experiences via cross-sector cultural awareness and competency embedded in practice.	Deliver 4 cross-sector training sessions (health, social care, education, housing). Gather baseline staff feedback and attitudes.	Secure ongoing budget; expand to 6 sessions incl. refresher modules; integrate into induction for new staff.	Embed cultural competency in policies, audits, and appraisal; maintain annual schedule and measure improvement in user experience.
Relationship Building & Engagement	Strengthen trusted, regular engagement and practitioner links with Traveller communities.	Formalise the Traveller Network meetings (bi-monthly); initiate practitioner-to-practitioner clinics with social services and C&V.	Agree MoUs/working protocols across agencies; extend participation (EA, Housing Executive, maternity services).	Co-produce annual priorities with community; review engagement outcomes and refresh partner commitments.
Advocacy & Empowerment	Increase service-level advocacy and build self-advocacy skills in community.	Map advocacy resources; designate advocacy leads in key services; launch youth voice and leadership pilots.	Deliver self-advocacy and navigation training (families, young people); pilot community health champions.	Scale successful pilots; introduce service accountability audits; publish annual advocacy outcomes.
Health & Well-being	Improve access to mental health support, reduce stigma, and enhance navigation.	Establish Traveller Mental Health Advisory Group; run co-produced anti-stigma campaign; set up clear crisis signposting.	Develop multimedia health information (video/audio/social media); expand HEART project activities; strengthen MDT links.	Evaluate access metrics and outcomes; refine pathways; maintain campaigns and information refresh.
Education & Lifelong Learning	Promote inclusive education, restorative practices, youth activities, and family learning.	Support Barnardo's Youth Voices; initiate restorative practice support to schools; start family literacy/learning offers.	Share good practice from St Mary's/St Colm's; expand youth activities and ambassador programmes; strengthen EA links.	Evaluate impact (attendance, confidence, bullying reduction); sustain programmes; profile Traveller success stories.
Social Determinants of Health	Address welfare advice, housing advocacy, and poverty alleviation through coordinated support.	Pilot Traveller Family Support Hub (navigation & benefits advice); collect housing-health case studies; agree crisis referral protocols.	Develop joint statements and campaigns on housing as a health determinant; strengthen links to poverty support schemes.	Embed joint protocols; secure sustained advice capacity; monitor outcomes (income, stability, health connections).
Domestic Abuse & Safeguarding	Improve coordinated responses to domestic abuse, with culturally safe pathways.	Establish Domestic Abuse & Traveller Communities Working Group; summarise guidance and agree shared protocols.	Pilot multiagency case conferencing and clear referral pathways; staff training across sectors.	Evaluate pilots; refine and embed protocols; publish learning and sustain training.
Collaboration & Capacity Building	Increase C&V capacity, improve KPIs/reporting, and strengthen regional collaboration.	Secure resources to add staff; redesign KPIs to include qualitative outcomes; initiate regional learning exchanges.	Move commissioning to 3–5 year cycles; clarify roles/geographies; develop cross-boundary collaboration mechanisms.	Advocate for NI Traveller Strategy; maintain regional network; review funding model effectiveness.