

21 September 2026

Encompass

- 1. Can the Department of Health / Health Trusts outline for me, individually, when did your Trust area launch the digital Encompass system?**

Belfast Health and Social Care Trust went live with Encompass on the 6 June 2024.

- 2. Since Encompass has been operational, have you registered any unauthorised access to medical files?**

Yes.

- 3. If so, please state the exact number of occasions you are aware of unauthorised access?**

17.

- 4. Do you have a specific IT team that looks after Encompass / records any unauthorised access?**

Concerns around unauthorised access are investigated by Belfast Trust's Information Governance / Data Protection Team in conjunction with management from relevant services.

- 5. I had seen mention of no hub being in the Western Trust area. Are there Encompass hubs? If so, what do they entail?**

Encompass Hubs were established during the implementation period as dedicated support areas for staff. Their purpose was to provide practical assistance, advice and guidance to staff using the Encompass system during go-live and early stabilisation period.

- 6. If there are dedicated Encompass hubs, please state which areas they are in? If your Trust area has one, please confirm that.**

Belfast Trust does not currently have any Encompass Hubs in operation.

21 September 2026

7. If there are workers specifically dedicated to Encompass in your area, please state how many Encompass workers there are in your Trust area?

There are currently 10 staff dedicated to supporting the Encompass Programme Management Office within Belfast Trust.

In addition, Encompass is now the Trust's electronic patient healthcare record system and is used by staff across the organisation as part of recording and supporting patient care.