Belfast Health and Social Care Trust
caring supporting improving together

FOI/38073

15 October 2026

Product name and supplier name for the following software systems currently used by the HSC Trust

Please could you provide the product name and supplier name for the following software systems currently used by the HSC Trust:

- **EPR - Electronic Patient Record**
- **PAS - Patient Administration System**
- **Integration Engine / Interface Engine**
- **ePMA - Electronic Prescribing and Medicines Administration**
- **MIS - Maternity Information System**
- **LIMS - Laboratory Information Management System**
- **RIS - Radiology Information System**
- **PACS - Picture Archiving and Communication System**
- **Emergency Department / Urgent Care System**
- **Patient Portal**
- **Data Warehouse / BI / Analytics Platform**
- **IAM / SSO - Identity, Access Management and Single Sign-On**
- **EDMS - Electronic Document Management System**
- **AVT - Ambient Voice Technology**
- **Virtual Ward / Remote Patient Monitoring Platform**

Please note:

- **If any of the above categories are delivered as a module within another system, please provide the parent system name with the label "parent" appended**
- **If the HSC Trust does not have a system for any category currently, please state "not used"**
- **If the HSC Trust has more than one product for a single category please list each supplier name and product name for the category**

I would be grateful if the response could be provided in a table with the following columns:

- **Category**
- **Supplier name(s)**
- **Product name(s)**
- **Notes, if applicable**

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Belfast Trust has considered each part of the request individually and cumulatively. Belfast Trust can confirm that it holds information falling within the scope of the request.

Some information regarding regional digital systems is publicly available via the Business Services Organisation (http://bso.hscni.net/). However, Belfast Trust is withholding further detailed product and supplier mapping for the categories identified in the attached response under section 31(1)(a) of the Freedom of Information Act 2000.

Section 31(1)(a) applies where disclosure would, or would be likely to, prejudice the prevention or detection of crime. The requested information would create a current and consolidated map of products and suppliers supporting critical clinical applications and core digital services. In combination, this information could assist cyber criminals to identify technology and supplier dependencies, undertake more focused vulnerability research, and construct more credible phishing or supplier-impersonation attacks. Belfast Trust has also considered the cumulative or mosaic effect of combining this response with information already available publicly or obtainable through other requests.

Belfast Trust recognises the public interest in transparency about public-sector technology, procurement and the arrangements supporting health services. Against this, there is a strong public interest in protecting essential healthcare systems, patient information and continuity of care from avoidable cyber risk. Belfast Trust considers that less detailed information provides appropriate transparency without publishing a consolidated operational technology map. On balance, the public interest in maintaining the exemption outweighs the public interest in disclosure.