Belfast Health and Social Care Trust
caring supporting improving together

FOI/38511

21 October 2026

Parking Policy at RVH & Contract with Parking Eye

I am requesting under FOI copies of:

1. RVH Car Parking policy

Under Section 1(1)(a) of the Freedom of Information Act 2000, Belfast Trust can confirm that it does not hold the information requested. The Trust does not have an RVH Car Parking Policy document. However, to try to assist you, we can advise as follows:

Information in relation to car parking for RVH site is available on the Trust website at: Car parking at Royal Victoria Hospital | Belfast Health & Social Care Trust website

The Trust has a contract with AccessAble. AccessAble guides are a number of online resources that help people find specific destinations within the hospital. Each Detailed Access Guide describes the patient journey and gives disabled people, carers and those with long-term health conditions the information required to plan their visit in advance. The Detailed Access Guides for Belfast Trust cover facilities, wards and departments at the Royal Victoria Hospital (RVH), the Royal Belfast Hospital for Sick Children, and Royal Jubilee Maternity Hospital. The guides include photographs and detailed directions and cover everything from arrival on the RVH site, to the facilities throughout the hospital, including lifts, stairs, reception areas, consultation rooms or wards and accessible toilets.

The Trust also provides Shopmobility on the RVH site to offer free wheelchairs and motorised scooters for people, who may require them.

A Sighted Guide service is also available on the RVH site to enable wayfinding and access to our site.

2. Contract with Parking Eye Ltd

The contract with Parking Eye is regional and contract documents are held by the Business Services Organisation's Procurement and Logistics Service. You may wish to redirect this question to that organisation – Email Address: foi.bso@hscni.net

21 October 2026

3. Details of Belfast Trust mitigations for disabled drivers in the policy and contract

Under Section 1(1)(a) of the Freedom of Information Act 2000, Belfast Trust can confirm that it does not hold the information requested. The Trust does not have an RVH Car Parking Policy document and does not hold the contract with Parking Eye Ltd.

However, to try to assist you, we can advise as follows:

Information is attached in relation to appeal types, scenarios and appeal actions with regard to parking enforcement – see Attachment 1 and Attachment 2.

Please also see response to Q1 in regard to AccessAble, Shopmobility and the Sighted Guide Scheme to facilitate greater accessibility on the RVH site.

See also Equality Screening for new contract – Attachment 3.

Within the attachments, you will notice we have redacted the names / identifiers of individuals who are not Trust employees or who are no longer employees of Belfast Trust. This information is exempt from release under Section 40(2) of the Freedom of Information Act - Personal Information relating to a third party. Disclosure of this information would contravene the principles of the UK General Data Protection Regulation and the Data Protection Act 2018.

4. The equality impact assessment on the Belfast Trust / RVH Parking Policy and the contract / arrangement with Parking Eye Ltd

Belfast Trust undertook an equality screening of the enforcement of the car parking contract. This has been published on the Trust website as part of our quarterly screening outcome report in accordance with our statutory Section 75 legislative duties. The Trust remains committed to undertaking further screenings or further reiterations of any more developments in regard to car parking.

See Equality Screening for new contract – Attachment 3.