

# Breakdown by Directorate

## Freedom of Information (FOI) Requests

Number of FOIs processed including 20 day compliance rate percentage

	(Q1) Apr 22 – Jun 22		(Q2) Jul 22 – Sep 22		(Q3) Oct 22 – Dec 22		(Q4) Jan 23 – Mar 23		(Q1) Apr 23 – Jun 23	
<b>Adult Social &amp; Primary Care*</b>	20	70%	20	75%						
<b>Adult Community, Older People's Services &amp; AHPs</b>					6	67%	13	69%	10	80%
<b>Anesthetics, Critical Care, Theatres, Sterile Services (ACCTSS) &amp; Surgery</b>			1	100%	18	61%	7	86%	17	88%
<b>Cancer &amp; Specialist Services*</b>					20	85%	29	86%	25	96%
<b>Child Health &amp; NISTAR, Outpatients, Imaging &amp; Medical Physics</b>					8	50%	9	56%	7	100%
<b>Children's Community Services</b>	7	71%	9	100%	4	75%	10	80%	13	62%
<b>Corporate Communications</b>							100			100 %
	2	50%	2	100%	3	67%	2	%	1	
<b>Finance</b>	13	92%	19	89%	9	100%	8	75%	5	100%
<b>Human Resources</b>	8	88%	18	78%	14	21%	19	42%	11	64%
<b>Medical</b>	8	63%	5		8	63%	14	33%	8	75%
<b>Mental Health, Intellectual Disability &amp; Psychological Services</b>			1	100%	13	85%	23	91%	19	74%
<b>Nursing &amp; User Experience</b>	5	80%	3	67%	2	50%	8	75%	4	75%
<b>Performance, Planning &amp; Informatics</b>	20	80%	25	88%	25	76%	28	86%	22	95%
<b>Specialist Hospitals &amp; Women's Health*</b>	14	71%	13	77%						
<b>Surgery &amp; Specialist Services*</b>	26	81%	34	82%						
<b>Trauma, Ortho, Rehab, Maternity, Dental &amp; Sexual Health</b>					14	71%	15	87%	20	95%
<b>Unscheduled &amp; Acute Care*</b>			14	86%						
<b>Unscheduled Care</b>	14	43%			11	64%	16	81%	21	95%
<b>Total (includes average %):</b>	<b>137</b>	<b>72%</b>	<b>164</b>	<b>87%</b>	<b>155</b>	<b>67%</b>	<b>201</b>	<b>75%</b>	<b>183</b>	<b>86%</b>

\*Datix codes retired Sept 2022

## Constituency Enquiries

Number of Constituency enquires processed including 10 day compliance rate percentage

	(Q1) Apr 22 – Jun 22		(Q2) Jul 22 – Sep 22		(Q3) Oct 22 – Dec 22		(Q4) Jan 23 – Mar 23		(Q1) Apr 23 – Jun 23	
<b>Adult Social &amp; Primary Care*</b>	62	89%	71	80%	0		0			
<b>Adult Community, Older People's Services &amp; AHPs</b>			2	50%	56	52%	38	71%	40	83%
<b>Anesthetics, Critical Care, Theatres, Sterile Services (ACCTSS) &amp; Surgery</b>					36	72%	42	67%	39	90%
<b>Cancer &amp; Specialist Services*</b>					9	56%	7	86%	8	88%
<b>Child Health &amp; NISTAR, Outpatients, Imaging &amp; Medical Physics</b>			2	50%	15	53%	25	72%	24	75%
<b>Children's Community Services</b>	8	75%	9	56%	5	100%	6	50%	6	67%
<b>Corporate Communications</b>										
<b>Finance</b>	4	75%	5	60%	12	100%	6	67%	3	100%
<b>Human Resources</b>	4	75%	1	100%	3	33%	3	33%	1	100%
<b>Medical</b>			1	100%	1	100%	2	50%		
<b>Mental Health, Intellectual Disability &amp; Psychological Services</b>			1	100%	24	62%	32	75%	36	92%
<b>Nursing &amp; User Experience</b>	4	75%	5	100%	3	67%	7	43%	3	100%
<b>Performance, Planning &amp; Informatics</b>	1	100%			3	67%	2	0%		
<b>Specialist Hospitals &amp; Women's Health*</b>	74	81%	68	76%						
<b>Surgery &amp; Specialist Services*</b>	40	75%	43	81%						
<b>Trauma, Ortho, Rehab, Maternity, Dental &amp; Sexual Health</b>					54	63%	56	71%	50	84%
<b>Unscheduled &amp; Acute Care*</b>	30	70%	18	89%						
<b>Unscheduled Care</b>					16	44%	17	82%	8	50%
<b>Total (includes average %):</b>	<b>227</b>	<b>79%</b>	<b>226</b>	<b>79%</b>	<b>237</b>	<b>67%</b>	<b>243</b>	<b>59%</b>	<b>218</b>	<b>84%</b>

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## DoH & Other Enquiries

### Number of DoH & Other enquires processed

	(Q1) Apr 22 – Jun 22	(Q2) Jul 22 – Sep 22	(Q3) Oct 22 – Dec 22	(Q4) Jan 23 – Mar 23	(Q1) Apr 23 – Jun 23	<b>Total:</b>
<b><i>Adult Social &amp; Primary Care*</i></b>	37	40				<b>77</b>
<b>Adult Community, Older People's Services &amp; AHPs</b>			7	11	2	<b>20</b>
<b>Anesthetics, Critical Care, Theatres, Sterile Services (ACCTSS) &amp; Surgery</b>			8	5	3	<b>16</b>
<b><i>Cancer &amp; Specialist Services*</i></b>	4	6	3	1	2	<b>16</b>
<b>Child Health &amp; NISTAR, Outpatients, Imaging &amp; Medical Physics</b>			11	1	4	<b>16</b>
<b>Children's Community Services</b>			5	2	1	<b>8</b>
<b>Corporate Communications</b>						
<b>Finance</b>	12	11	7	1	5	<b>36</b>
<b>Human Resources</b>	9	14	7	4	1	<b>35</b>
<b>Medical</b>	1		2		6	<b>9</b>
<b>Mental Health, Intellectual Disability &amp; Psychological Services</b>		1	28	5	6	<b>40</b>
<b>Nursing &amp; User Experience</b>	5	7	3	1		<b>16</b>
<b>Performance, Planning &amp; Informatics</b>	7	4	5	3	1	<b>20</b>
<b><i>Specialist Hospitals &amp; Women's Health*</i></b>	33	23				<b>56</b>
<b><i>Surgery &amp; Specialist Services*</i></b>	25	24				<b>49</b>
<b>Trauma, Ortho, Rehab, Maternity, Dental &amp; Sexual Health</b>		1	15	9	9	<b>34</b>
<b><i>Unscheduled &amp; Acute Care*</i></b>	26	21				<b>47</b>
<b>Unscheduled Care</b>			5	2	3	<b>10</b>
<b>Total:</b>	<b>159</b>	<b>152</b>	<b>106</b>	<b>45</b>	<b>43</b>	

***\*Datix codes retired Sept 2022***