

## Freedom of Information (FOI) Requests

Number of FOIs processed including 20 day compliance rate percentage

	(Q1) Apr 23 – Jun 23		(Q2) Jul 23 – Sep 23		(Q3) Oct 23 – Dec 23		(Q4) Jan 24 – 4 Mar 24	
<b>Adult Community, Older People's Services &amp; AHPs</b>	10	80%	0		11	64%	5	100%
<b>Anesthetics, Critical Care, Theatres, Sterile Services (ACCTSS) &amp; Surgery</b>	17	88%	5	80%	9	89%	12	100%
<b>Cancer &amp; Specialist Services</b>	25	96%	28	100%	32	88%	26	100%
<b>Child Health &amp; NISTAR, Outpatients, Imaging &amp; Medical Physics</b>	7	100%	4	100%	11	91%	7	71%
<b>Children's Community Services</b>	13	62%	12	67%	7	44%	7	71%
<b>Corporate Communications</b>	1	100 %	1	100%	1	100%	2	50%
<b>Finance</b>	5	100%	23	96%	13	92%	14	93%
<b>Human Resources</b>	11	64%	10	90%	16	63%	12	92%
<b>Medical</b>	8	75%	5	100%	2	0%	9	56%
<b>Mental Health, Intellectual Disability &amp; Psychological Services</b>	19	74%	17	82%	25	80%	14	86%
<b>Nursing &amp; User Experience</b>	4	75%	6	83%	5	80%	7	100%
<b>Performance, Planning &amp; Informatics</b>	22	95%	19	79%	25	88%	21	90%
<b>Trauma, Ortho, Rehab, Maternity, Dental &amp; Sexual Health</b>	20	95%	24	79%	11	91%	9	89%
<b>Unscheduled Care</b>	21	95%	15	80%	13	69%	13	54%
<b>Total (includes average %):</b>	<b>183</b>	<b>86%</b>	<b>169</b>	<b>87%</b>	<b>181</b>	<b>74%</b>	<b>158</b>	<b>82%</b>

## Constituency Enquiries

Number of Constituency enquires processed including 10 day compliance rate percentage

	(Q1) Apr 23 – Jun 23		(Q2) Jul 22 – Sep 22		(Q3) Oct 23 – Dec 23		(Q4) Jan 24 – 4 Mar 24	
<b>Adult Community, Older People's Services &amp; AHPs</b>	40	83%	50	88%	30	90%	25	92%
<b>Anesthetics, Critical Care, Theatres, Sterile Services (ACCTSS) &amp; Surgery</b>	39	90%	32	75%	37	100%	25	88%
<b>Cancer &amp; Specialist Services</b>	8	88%	9	89%	9	100%	5	100%
<b>Child Health &amp; NISTAR, Outpatients, Imaging &amp; Medical Physics</b>	24	75%	17	65%	33	76%	13	77%
<b>Children's Community Services</b>	6	67%	9	78%	6	50%	6	83%
<b>Corporate Communications</b>	0	-	0	-	0	-	0	
<b>Finance</b>	3	100%	11	100%	10	100%	1	100%
<b>Human Resources</b>	1	100%	3	100%	2	100%	2	50%
<b>Medical</b>	0	-	1	100%	0	-	0	-
<b>Mental Health, Intellectual Disability &amp; Psychological Services</b>	36	92%	30	87%	22	95%	16	88%
<b>Nursing &amp; User Experience</b>	3	100%	1	100%	5	100%	0	-
<b>Performance, Planning &amp; Informatics</b>	0	-	2	100%	2	100%	2	100%
<b>Trauma, Ortho, Rehab, Maternity, Dental &amp; Sexual Health</b>	50	84%	53	87%	42	95%	41	93%
<b>Unscheduled Care</b>	8	50%	17	76%	19	79%	5	80%
<b>Total (includes average %):</b>	<b>218</b>	<b>84%</b>	<b>235</b>	<b>88%</b>	<b>217</b>	<b>90%</b>	<b>141</b>	<b>86%</b>

## DoH & Other Enquiries

Number of DoH & Other enquires processed (*These enquiries have alternating deadlines*)

	(Q1) Apr 23 – Jun 23	(Q2) Jul 23 – Sep 23	(Q3) Oct 23 – Dec 23	(Q4) Jan 24 – 4 Mar 24
Adult Community, Older People's Services & AHPs	2	4	1	12
Anesthetics, Critical Care, Theatres, Sterile Services (ACCTSS) & Surgery	3	3	2	5
Cancer & Specialist Services	2	3	3	15
Child Health & NISTAR, Outpatients, Imaging & Medical Physics	4	0	2	3
Children's Community Services	1	1	0	8
Corporate Communications	0	0	0	0
Finance	5	4	1	6
Human Resources	1	3	2	4
Medical	6	1	1	3
Mental Health, Intellectual Disability & Psychological Services	6	5	2	16
Nursing & User Experience	0	0	1	5
Performance, Planning & Informatics	1	0	0	3
Trauma, Ortho, Rehab, Maternity, Dental & Sexual Health	9	7	3	6
Unscheduled Care	3	2	0	13
<b>Total:</b>	<b>43</b>	<b>33</b>	<b>18</b>	<b>99</b>