

Zero Tolerance – No Excuse for Abuse

The Belfast Trust COVID-19 Vaccination Centre aims to provide a high quality service and much needed COVID-19 vaccinations to staff and service users treating all with respect, dignity and care. In return we expect and require all our staff working in the vaccination centre to be treated with respect. The vast majority of everyone attending the vaccination centre are both respectful and appreciative. However, unfortunately there are occasions when the staff working in the centre are subject to verbal abuse and unacceptable behaviours.

We will not tolerate abusive language and or unacceptable behaviours towards any member of staff working in the vaccination centre.

Such behaviour may result in the offender being denied access to the Peer Vaccinators and Vaccination Centre and or further measures as appropriate.

Signed:

Bernie Owens

Ray Rafferty

Bernie Owens
*Director COVID
Oversight
Chair COVID-19
Vaccination
Steering Group*

Ray Rafferty
*Trade Union Chair Belfast Trust
Member COVID-19 Vaccination
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