

# fraudalert

<b>Reference:</b>	<b>08/2020</b>
<b>Date of Issue:</b>	<b>24 November 2020</b>
<b>For Action by:</b>	<b>Fraud Liaison Officers</b>
<b>Implementation:</b>	<b>Immediate</b>
<b>Related Documents:</b>	
<b>Summary of Contents:</b>	<b>HSBC Phishing Text Message</b>

CFS has been made aware of a phishing attempt against individuals who bank with HSBC.

The message below was received via text message to a mobile device and includes a link to a fake website login page, designed to harvest usernames and passwords.

A screenshot of a text message from HSBC UK. The message text is: "HSBC UK: A new payee to [redacted] has been added to your mobile banking. If this was NOT you please visit: [securekey-app-protection.com](https://securekey-app-protection.com)". The redacted area is a black box.

Staff are reminded to be vigilant to the possibility of fraud when receiving unsolicited messages, phone calls or emails as criminals are becoming increasingly sophisticated in enticing you to click on links or call phone numbers that belong to them by pretending to be from an organisation you trust, like your bank, utility company, internet service provider or HMRC.

Staff are encouraged to click the link below to 'Take 5' and learn how to stop this type of preventable fraud.

<https://takefive-stopfraud.org.uk/>