

Endocrinology RFA – message board

Dear all,

We are delighted to introduce an advice request service to our specialty. This service is designed to replace the telephone advice service traditionally delivered through the Endocrine registrar at the Royal Victoria Hospital. Our aim is to provide advice on patient management and need for further follow up within one working day of request. Patients who clearly need an outpatient appointment should continue to be referred in the usual manner. To enhance the advice given it would be helpful if, in addition to a clear summary of the patient's symptoms, the following details are included in the advice request:

- For unexpected abnormal blood results, please outline the reason for the test being requested
- In women of childbearing age please include whether the women has had a recent pregnancy or indeed plans pregnancy in the near future
- In referrals relating to pituitary disease (eg elevated prolactin) please advise on whether the patient is experiencing any visual disturbance or headache

On the rare occasion that it is necessary to contact the referrer, a direct contact number (preferably mobile) should be provided along with the times that best suit the referrer to discuss the patient.

We hope that this service proves to be helpful. We value any feedback you have and this can be directed to una.graham@belfasttrust.hscni.net

Yours sincerely,

Dr Una Graham

Consultant Endocrinology & Diabetes
Diabetes

Royal Victoria Hospital

Prof. David McCance

Consultant Endocrinology &

Royal Victoria Hospital