

23 December 2021

Facilities Management

1. Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.

All internal cleaning services are provided in-house with the exception of external glazing and specialist high level cleaning. See attached.

2. Food – Service contract that is focused around catering services.

None. All catering services are provided in-house.

This does not include service/maintenance contracts associated with catering equipment.

3. Laundry services where clothes and linen can be washed and ironed.

See below table.

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Provider of Services	Approx. Annual Spend	Description of Service	No of Sites	Start Date	End Date	Duration	Responsibility
Lilliput	£1.2m	Fully managed linen hire/laundry service.	2 RVH and S&E Comm	1 Nov 2012	31 Oct 2022	7 years (plus max 36 month extension)	BHSCT Patient & Client Support Services. There is no-one with specific responsibility and all contractual arrangements are co-ordinated via PaLS with award process managed by way of a Contract Adjudication Group (CAG).
Southern Health & Social Care Trust Internal HSC Service Level Agreement	£650k	BCH – Linen hire/laundry service MPH – Laundry service only	2 BCH and MPH	1 April 2016	31 March 2019	Internal SLA extended during pandemic. To be reviewed in line with above.	
GON	£123k	External and Internal window cleaning	BHSCT	1 Nov 2017	31 Oct 2022	5 years with no extension	
GON	£54k	High level cleaning	BHSCT	1 Jan 2020	31 Dec 2022	2 years with no extension	