

12 May 2022

Domiciliary Care Companies – Falls, Serious Adverse Incidents and Significant Event Audits 2018 to Present (15/04/22)

I wish to make the following FOI requests:

1. The standard contract template between the Belfast Trust and a private domiciliary care company.

Contract template attached in separate document.

2. The number of falls by client users in their own homes reported by domiciliary care companies since 2018, broken down by year.

	2018	2019	2020	2021	2022
Domiciliary Provider	173	245	225	459	132

3. The number of falls by client users in their own homes reported by domiciliary care company North West Care since 2018, broken down by year.

	2018	2019	2020	2021	2022
North West Care	1	5	5	5	0

4. The number of Serious Adverse Incident forms sent to the Trust by domiciliary care companies since 2018, broken down by year and including the name of the company and nature of the incident.

Belfast Trust do not receive Serious Adverse Incident forms from Domiciliary Care Companies; we only receive Adverse Incidents.

	2018	2019	2020	2021	2022
Total No. of Adverse Incidents Received	1109	1815	1653	2062	782*
Total No. of Adverse Incidents Approved	1051	1730	1583	1987	698*

* Tally as of 11/05/2022

12 May 2022

5. The number of Serious Adverse Incident investigations launched by the Trust (following receipt of the above forms) involving domiciliary care companies since 2018, broken down by year and including the name of the company and nature of the incident.

	2018	2019	2020	2021	2022*
Domiciliary Care SAIs	0	19/023 – M Care: Medication incident (self-overdose)	0	0	22/014 – M Care: Treatment & Care 22/051 – Optimum Care: Failure to escalate non-admittance to Service User's home

* Tally as of 11/05/2022

6. The number of Serious Adverse Incident forms sent to the Trust by North West Care since 2018, broken down by year and including the nature of the incident.

We do not receive Serious Adverse Incident forms from Domiciliary Care Companies; we only receive Adverse Incidents.

	2018	2019	2020	2021	2022
Total Adverse Incidents Received from North West Care	21	47	55	82	19*
Total Approved Adverse Incidents Received from North West Care	20	40	55	79	17*

* Tally as of 11/05/2022

7. The number of Serious Adverse Incident investigations launched by the Trust (following receipt of the above forms) involving North West Care since 2018, broken down by year and including the nature of the incident.

	2018	2019	2020	2021	2022
Total Number of Serious Adverse Incidents Involving North West Care	0	0	0	0	0*

* Tally as of 11/05/2022

12 May 2022

8. The number of Significant Event Audits involving domiciliary care companies since 2018, broken down by year and including the name of the company and nature of the incident.

	2018	2019	2020	2021	2022
Total Number of Significant Event Audits involving Domiciliary Care	0	Quality Care: Implementation of care	Optimum Care: Allegation of theft and implementation of care.	0	0*

* Tally as of 11/05/2022

9. The number of Significant Event Audits involving North West care since 2018, broken down by year and including the nature of the incident.

	2018	2019	2020	2021	2022
Total Number of Significant Event Audits Involving North West Care	0	0	0	0	0*

* Tally as of 11/05/2022